



# REDCAP USER GUIDE

What is the CHAMP REDCap Project

How to enter research data

Version 11.25



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# SECTION 1: CHAMP REDCAP PROJECT

- CHAMP Research Study Workflows
- Accessing and Navigating REDCap

# INTRODUCTION TO CHAMP REDCAP PROJECT

WHAT IS REDCAP, WHAT IS IN THE CHAMP REDCAP, REDCAP AND THE CHAMP STUDY WORKFLOW

## WHAT IS REDCAP?

REDCap is a cloud-based platform commonly used in academic research that allows researchers to create data entry forms, surveys, and more. The platform is HIPAA compliant and widely recognized as a secure location for research data storage.

## WHAT IS IN THE CHAMP REDCAP PROJECT

Below is a table that illustrates what is contained in the CHAMP REDCap Project (herein referred to as *the REDCap*); further detail about each form or survey will be provided in subsequent sections of this manual.

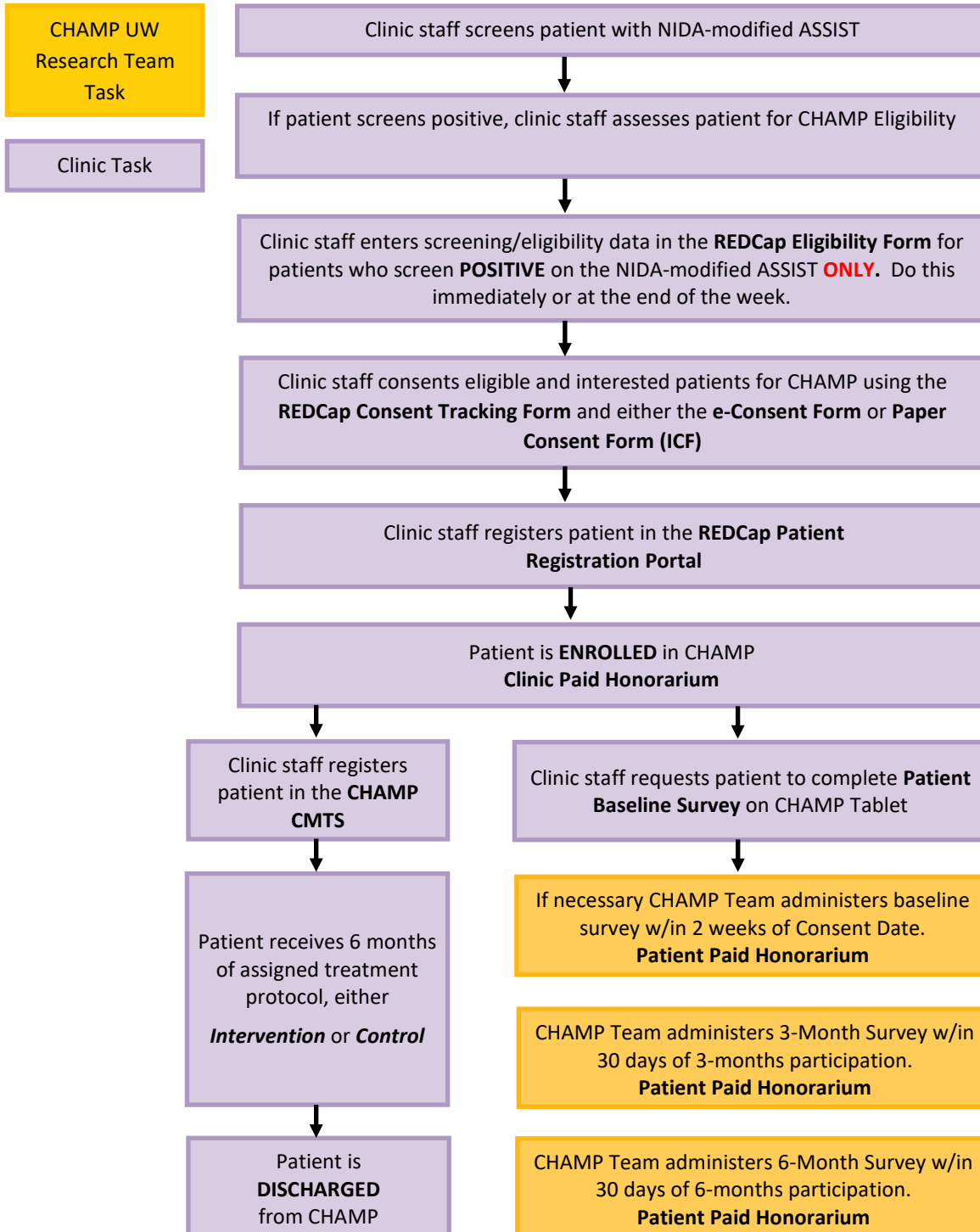
Project Name	Form Name	Purpose and Description	Who Accesses	Entry Frequency
CHAMP Eligibility and Consent	Patient Eligibility	Location to enter patient screening results and eligibility status for CHAMP	Behavioral Health Care Manager	Routine; once a week.
	Consent Tracking Form	Location to enter eligible patient’s name and email. E-consent form will be emailed with this information.	Consenters	As needed; for patients who will virtually consent.
	e-Consent Form	Electronic Consent Form and HIPAA Authorization Form.  <b>UWH Clinics:</b> the UWH Consent Form will be available to you in REDCap.	Consenters	As needed.
	e-Consent - Spanish	Spanish version of the General e-Consent Form.	Consenters	As needed.
CHAMP Registration and Adverse Events	Patient Registration	Location to enter registration information for patients who consent to participate in CHAMP	Behavioral Health Care Manager	Routine; with each patient recruited.
	Adverse Event and Protocol Violation	Location to report any adverse events, serious adverse events, or protocol violations to the CHAMP Research Team	Behavioral Health Care Manager	As needed.

Any **questions** or **issues** with accessing or using the CHAMP REDCap Project should be directed towards **Danielle Bohonos**, CHAMP Research Coordinator, at [dbohonos@uw.edu](mailto:dbohonos@uw.edu).



## THE CHAMP STUDY WORKFLOW

The CHAMP Study Workflow illustrates the main steps in the research process and when applicable REDCap Forms are used. This workflow does not include any organization or provider level surveys and will be elaborated on in subsequent sections.



# ACCESSING THE CHAMP REDCAP PROJECT

OVERVIEW OF HOW TO ACCESS REDCAP AND NAVIGATE THE PLATFORM

## WHO NEEDS ACCESS TO THE REDCAP PROJECT?

In the CHAMP Study, only the Behavioral Health Care Managers (BHCM)/Consenters and support staff need individual access to the REDCap because these are the only team members who will perform direct data entry.

**BHCMS, Consenters and Staff are limited to accessing, viewing, and entering data from their own clinic or clinics.**

- Consenters need access to use the virtual consent forms.
- BHCMS and support staff need access to track eligibility, register patients, and report adverse events and protocol violations.

## HOW TO ACCESS THE REDCAP

BHCMS, Consenters and Support Staff can access the REDCap in two ways:

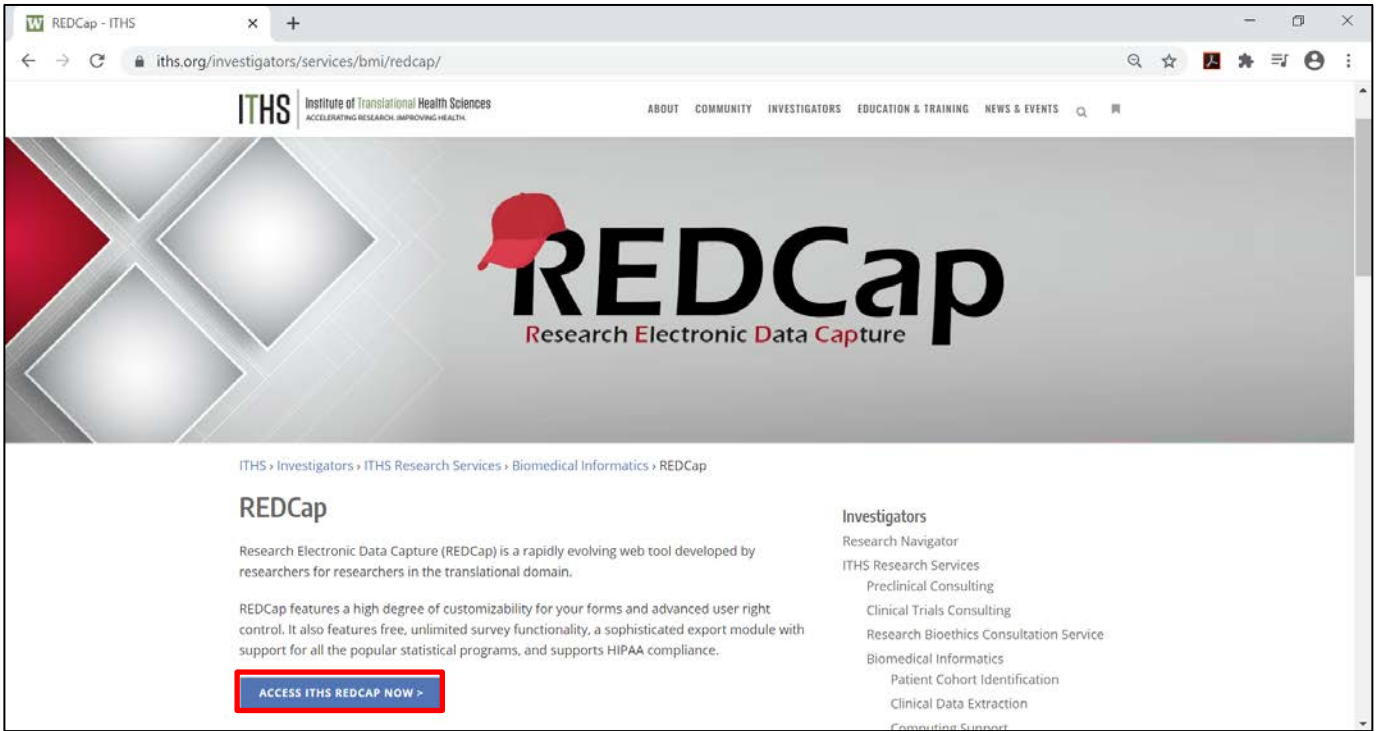
- The CHAMP Website (<https://champ.psychiatry.uw.edu/>): click “**CHAMP REDCap Project**” button in the Quick Access section at the bottom of the Home Page.
- The ITHS REDCap Website (<https://www.iths.org/investigators/services/bmi/redcap/>).

**New staff** should follow the steps for gaining initial access to the CHAMP REDCap in *Appendix A*.

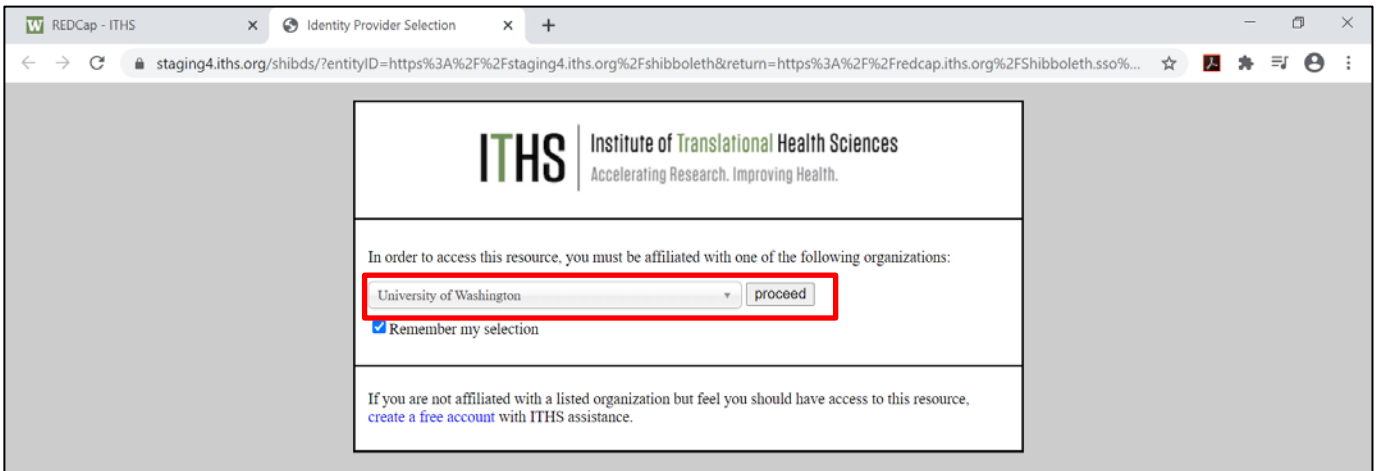


## HOW TO LOG INTO REDCAP AND GENERAL PLATFORM NAVIGATION

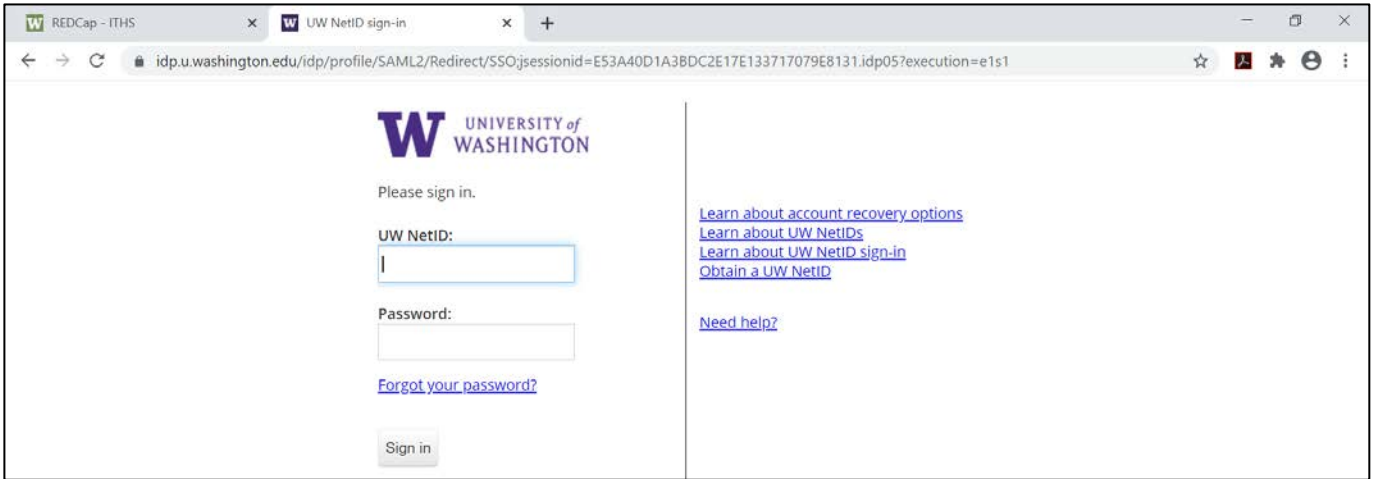
1. From the REDCap Home Page, click **“ACCESS ITHS REDCAP NOW”** button to login to REDCap.



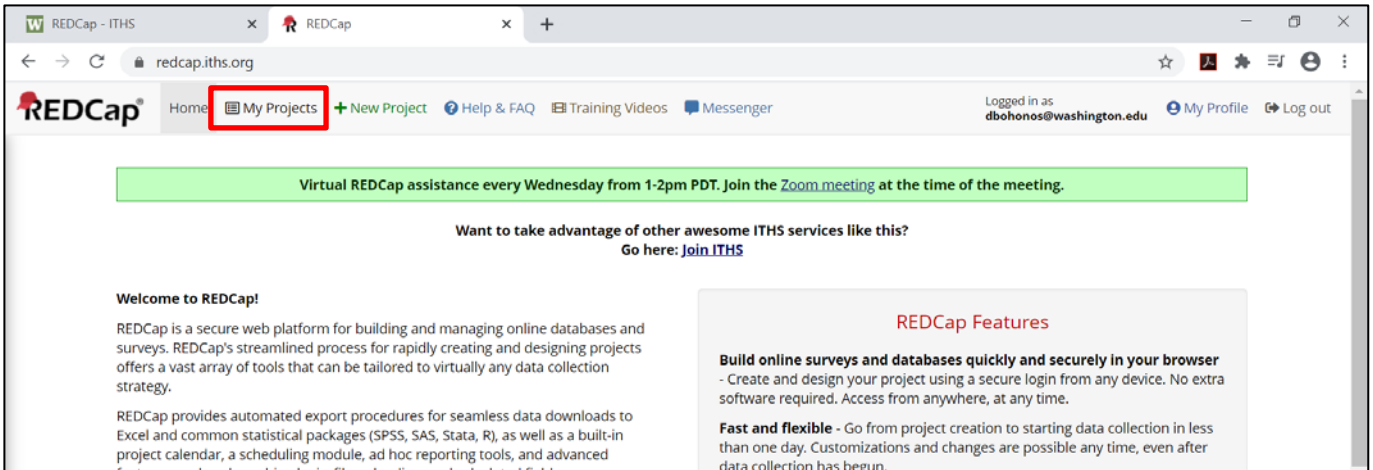
2. Select **“University of Washington”** Affiliation



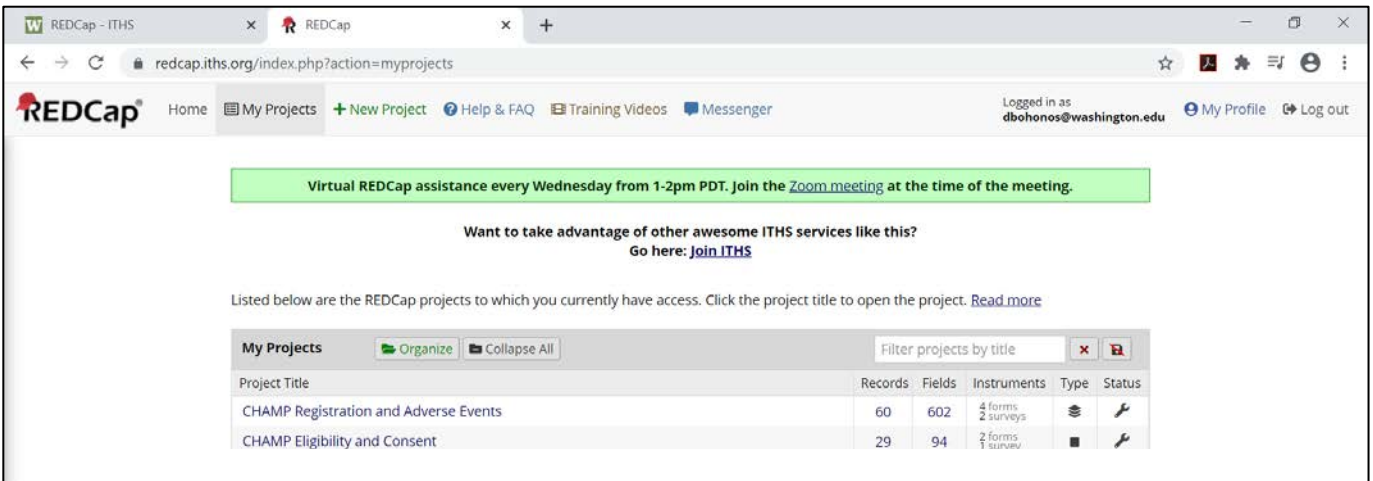
3. Enter your UW Net ID and Password.



4. Click "My Projects" to take you to the list of REDCap projects you have access to.

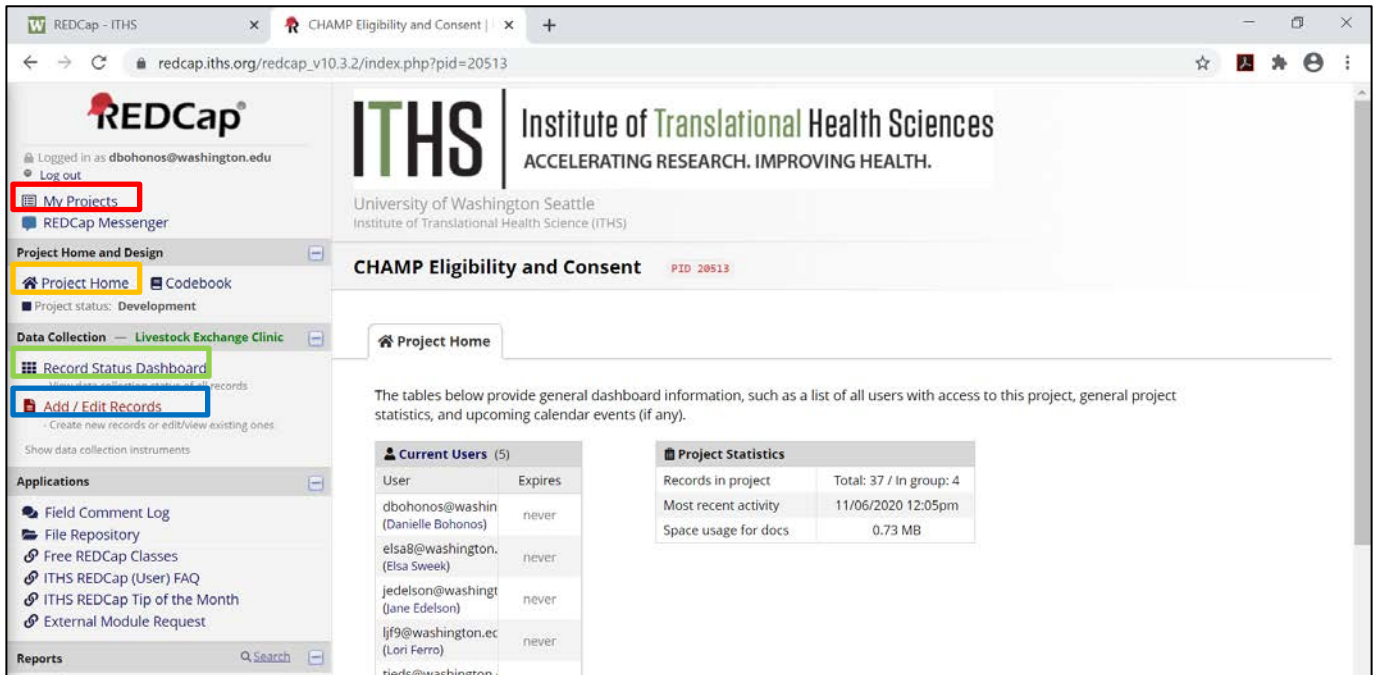


5. You will have two projects listed, the **CHAMP Registration and Adverse Events project** and **CHAMP Eligibility and Consent project**. Within each project there are forms that you will use to record eligibility, consent and enrollment.

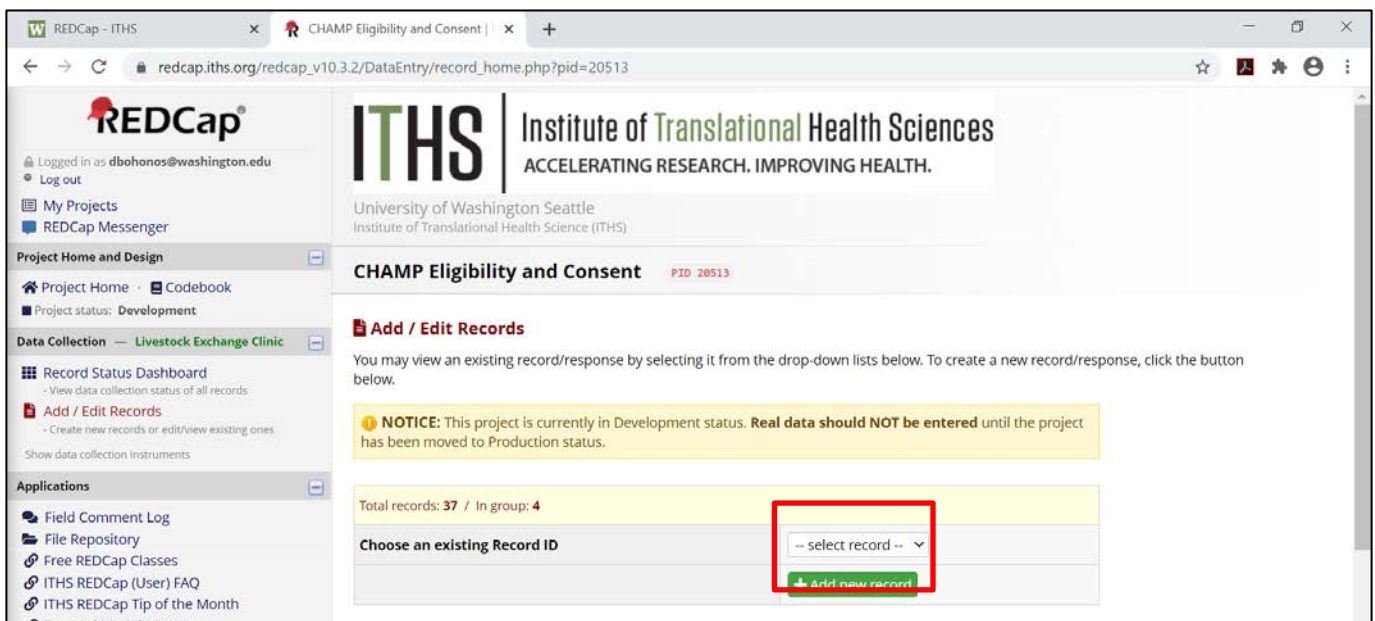




6. Clicking on either project brings you to a menu like this. The important buttons are highlighted and described below:
  - a. **“My Projects”** – sends you to My Projects page (above).
  - b. **“Project Home”** – brings you to Project Home page pictured below.
  - c. **“Record Status Dashboard”** – sends you to a list of all patient records you have added in the project
  - d. **“Add/Edit Records”** – sends you to a page where you can add a new patient record or look up an existing patient record.



7. The Add/Edit Records page allows you to:
  - a. Search and find an existing record using the **“Select Record”** dropdown
  - b. Add a new patient record by clicking the **“Add New Record”** button.



8. The Record Status Dashboard page shows existing patient records, data entry forms, and their completion status.
  - a. Each row in the dashboard represents one patient record and the forms in that record.
    - i. The **CHAMP Eligibility and Consent** project dashboard is organized by patient **Record ID**
    - ii. The **CHAMP Registration and Adverse Event** project dashboard is organized by patient **Study ID**.

From here, open **ANY** form for **ANY** patient record by clicking the circle button in the correct row and column.

The screenshot displays the REDCap Record Status Dashboard for the CHAMP Eligibility and Consent project (PID 20513). The dashboard shows a table of 4 records. A red box highlights the table. The legend on the right explains the status icons.

Record ID	Eligibility Tool	Consent Tracking	Consent Form
5626-1			
5626-2			
5626-3			
5626-4			



## SECTION 2:

# REDCAP FORMS

- Descriptions of each REDCap form.
- Instructions on how to enter data for each form.

# CHAMP ELIGIBILITY FORM

TRACKING ELIGIBILITY DATA FOR PATIENTS WHO SCREEN POSITIVE ON THE NIDA-MODIFIED ASSIST

The CHAMP Eligibility Form is the location for entering data about patients' eligibility for CHAMP. Using this form, clinic staff will:

- Document Inclusion criteria
- Document Exclusion criteria
- Eligibility for CHAMP

## WHEN TO ENTER A PATIENT ON THE ELIGIBILITY FORM

- As soon as patient screens **POSITIVE** on the NIDA-modified ASSIST
- Enter patient data once a day, or at a minimum **within one week**. One option is to batch eligibility data and enter it in one batch at the end of the week.
  - Consider using the **Eligibility Tracking Worksheet** in excel (copy in Appendix A), which BHCMS can use to track patients' screening outcomes throughout the week. Then at the end of the week transfer the data from the excel form to the REDCap Eligibility Form.
- You do **NOT** have to complete the form in one sitting. You can start the form then return to enter additional information later.

## WHO NEEDS TO BE ADDED TO THE FORM?

**EVERY** patient who screens **POSITIVE** on the NIDA-modified ASSIST **REGARDLESS** of whether the patient is eligible or consents for the study.

## HOW TO ENTER A PATIENT ON THE ELIGIBILITY FORM

1. Login to the REDCAP using your UW Net ID and Password.
2. Click on "My Projects"
3. Click on "CHAMP Eligibility and Consent" project.
4. Click on "Add/Edit Record".
5. Click the green "Add New Record" to add a new patient record. This creates an Eligibility Record ID for the patient.
6. Click on the "Eligibility Tool" button to open the form

**CHAMP Eligibility and Consent** PID 20513

Record Home Page

Record "30" is a new Record ID. To create the record and begin entering data for it, click any gray status icon below.

The grid below displays the form-by-form progress of data entered for the currently selected record. You may click on the colored status icons to access that form/event.

**Legend for status icons:**

- Incomplete
- Incomplete (no data saved) ?
- Unverified
- Partial Survey Response
- Complete
- Completed Survey Response

**NEW Record ID 30**

Data Collection Instrument	Status
Eligibility Tool	<input type="radio"/>
Consent Tracking	<input type="radio"/>
e-Consent Form (survey)	<input type="radio"/>

**Eligibility Tool Button**

### AT A GLANCE

**IMPORTANCE:** We are required to report eligibility data to the NIH to show generalizability of the study.

**PURPOSE:** To ensure patients qualify for CHAMP and track their eligibility for reporting.

**LOCATION:** CHAMP Eligibility and Consent Project

**USERS:** BHCM or delegate

**FREQUENCY** Daily or at a minimum of once a week. Enter patients as needed or batch patients and perform data

7. Enter the following information about CHAMP Inclusion Criteria in the appropriate fields:
  - a. **Medical Record Number**
  - b. **NIDA-modified ASSIST (NMA) Screen Date**
    - i. Screen date must be within the last 6 months. If the screen is outdated you will get an error message.
  - c. **NIDA-modified ASSIST (NMA) Prescription Opioid Score**
    - i. Score range is 0-39.
    - ii. POSITIVE Score is 4 or greater.
  - d. **NIDA-modified ASSIST (NMA) Street Opioid Score:**
    - i. Score range is 0-39.
    - ii. POSITIVE Score is 4 or greater.
  - e. **Has the patient been assessed for DSM-5 OUD Diagnostic Criteria? If yes,**
    - i. **DSM-5 OUD Diagnostic Criteria Screen Date**
    - ii. **# of DSM-5 OUD Diagnostic Criteria Met:**
      1. Responses range from 0-11.
      2. POSITIVE assessment is 2 or more criteria.

### **MHD Screeners**

**NOTE:** It is **NOT** required that patients are screened with all three of the below Mental Health Disorder (MHD) screeners (PHQ-9, GAD-7, and PC-PTSD-5). A patient needs to screen **positive** on just **ONE** of the three MHD screeners to be eligible for CHAMP.

- f. **Has the patient been screened with PHQ-9? If yes,**
  - i. **PHQ-9 Screen Date:**
    1. Screen date must be within the last 6 months. If the screen is outdated you will get an error message.
  - ii. **PHQ-9 Score:**
    1. Score range is 0-27.
    2. POSITIVE Score is 10 or greater.
- g. **Has the patient been screened with GAD-7? If yes,**
  - i. **GAD-7 Screen Date:**
    1. Screen date must be within the last 6 months. If the screen is outdated you will get an error message.
  - ii. **GAD-7 Score:**
    1. Score range is 0-21.
    2. POSITIVE Score is 10 or greater.
- h. **Has the patient been screened with PC-PTSD-5? If yes,**
  - i. **PC-PTSD-5 Screen Date:**
    1. Screen date must be within the last 6 months. If the screen is outdated you will get an error message.
  - ii. **PC-PTSD-5 Score:**
    1. Score range is 0-5.
    2. POSITIVE Score is 3 or greater.



8. **Review “Confirmation of Inclusion Criteria” Section:** The Eligibility Form is designed to calculate whether a patient meets the 3 Inclusion Criteria to be eligible for CHAMP.
  - a. If you see a **Red Box** with the message, “Patient does not meet Inclusion Criteria DO NOT CONSENT”
    - i. i.e. The patient is NOT eligible for CHAMP because they don’t meet the 3 Inclusion Criteria. **END OF FORM – click “Save & Exit Form”.**
  - b. If you do **NOT** see a red box, then the patient has met all 3 Inclusion Criteria.
9. **Exclusion Criteria Section.** This section asks whether a patient meets any of the 9 Exclusion Criteria for CHAMP. If a patient meets **ONE** of the 9 exclusion criteria then they are INELIGIBLE regardless of whether they met all 3 Inclusion Criteria from above.
  - a. Only appears if patient meets all 3 Inclusion Criteria.
  - b. **Red Box – “Patient meets Exclusion Criteria, NOT ELIGIBLE, DO NOT CONSENT”**
  - c. **Green Box – “Patient does NOT meet any Exclusion Criteria, ELIGIBLE, PROCEED WITH CONSENT”**
10. **Recruitment Outcome:** enter the patient’s recruitment outcome if known. If not return and complete later.
11. Change “Form Status” to **Complete**
12. Click **“Save & Exit Form”**.

## EDITING A PATIENT’S ELIGIBILITY FORM

In certain circumstances you may need to edit a patient’s eligibility form, for example if a patient’s screening occurs at two different occasions. You can edit the Eligibility Form by following the below instructions.

1. Login to the REDCAP using your UW Net ID and Password.
2. Click on “My Projects” in the upper left of the screen.
3. Click on “CHAMP Eligibility and Consent Project”
4. Click on “Record Status Dashboard”.
5. Find the patient’s record who you are planning to consent for CHAMP.
6. Click on the “Eligibility Tool” button to open the form.
7. Make edits to the Eligibility Form.
8. Click “Save & Exit Form”.

# CHAMP CONSENTING PROCEDURES

## OPTIONS FOR CONSENTING PATIENTS IN CHAMP AND HOW TO DOCUMENT CONSENT

### OPTIONS FOR OBTAINING INFORMED CONSENT

Consenters can perform one of two approaches to obtain informed consent depending on their clinic and patient needs.

1. **In-Person Consenting:** The consenter performs consent process in-person and on-site at the clinic.
2. **Virtual Consenting:** The consenter performs consent process over telephone or tele-video.
  - a. Consenters and patients do not have to be located at the clinic.

### OPTIONS FOR DOCUMENTING CONSENT

Patients can document their consent in one of two ways:

1. **Paper Consent Form**
2. **E-Consent Form:** This is an electronic version of the same informed consent form, where the patient documents their consent by signing electronically on their phone, tablet or computer. Patients will use their finger or mouse to sign the form.

### DETERMINING THE BEST APPROACH TO CONSENT YOUR PATIENTS

Consider the following combination of approaches for obtaining and documenting consent. In addition, consider how to facilitate patient's documentation of consent keeping in mind convenience, patient resources, and how long it will take to get the forms returned.

Obtaining Consent	In-Person Consenting		Virtually Consenting	
Documenting Consent	Paper Consent Form	E-Consent Form	Paper Consent Form	E-Consent Form
Facilitating Documentation of Consent	In-person	CHAMP Tablet	<ul style="list-style-type: none"><li>• Send/return form via mail</li><li>• Patient picks up/drops off form</li></ul>	<ul style="list-style-type: none"><li>• Email</li><li>• Text</li></ul>

Consequently, you can consent a patient using any of the below approaches:

1. **In-Person using a Paper Consent Form**
2. **In-Person using an E-Consent Form**
3. **Virtually using a Paper Consent Form**
4. **Virtually using an E-Consent Form**

Regardless of the approach, it is **REQUIRED** that patients have a copy of the consent form in front of them while being consented. Consider the following options for sharing the consent form:

- Share a PDF of consent form with watermark via email
- If consenting virtually via tele-video, share the consent form on your screen
- Share or direct patient to the appropriate consent form on the CHAMP Website

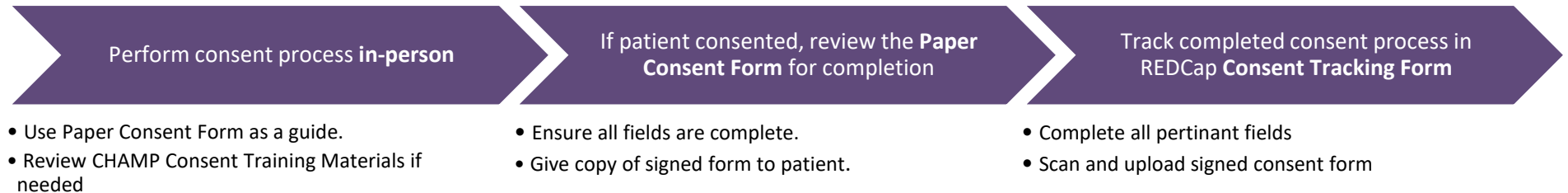


## SUGGESTED WORKFLOWS FOR THE 4 CHAMP CONSENTING APPROACHES

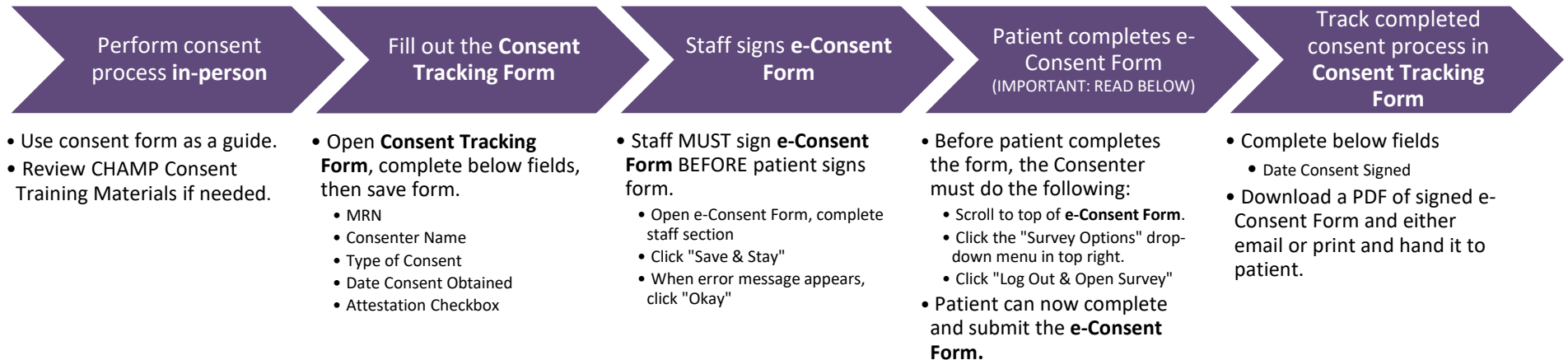
Below are 4 consent process workflows to consider depending on which of the above 4 consent approaches they are using. These workflows build on Step 4 in the CHAMP Study Workflow on page 2

All workflows assume you have identified an eligible patient for CHAMP and are ready to consent them for CHAMP:

### 1. CONSENTING IN-PERSON WITH PAPER CONSENT FORM

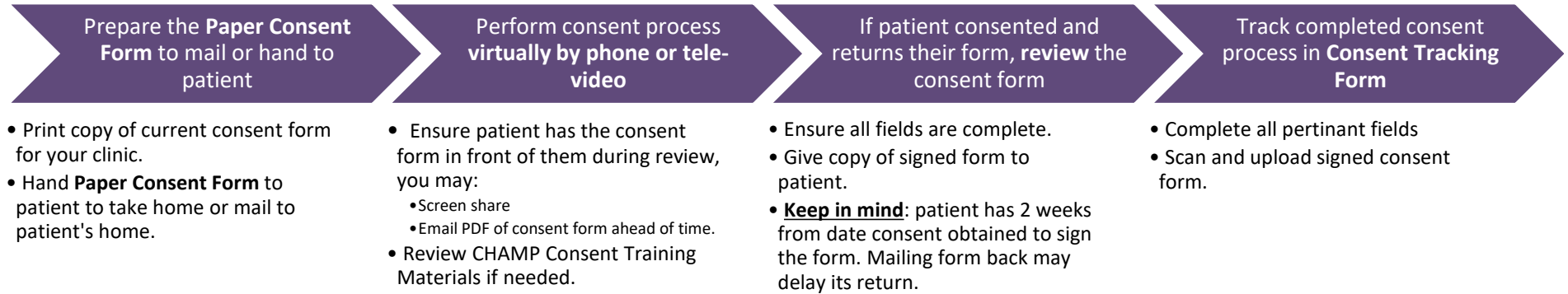


### 2. CONSENTING IN-PERSON WITH E-CONSENT FORM ON TABLET OR COMPUTER

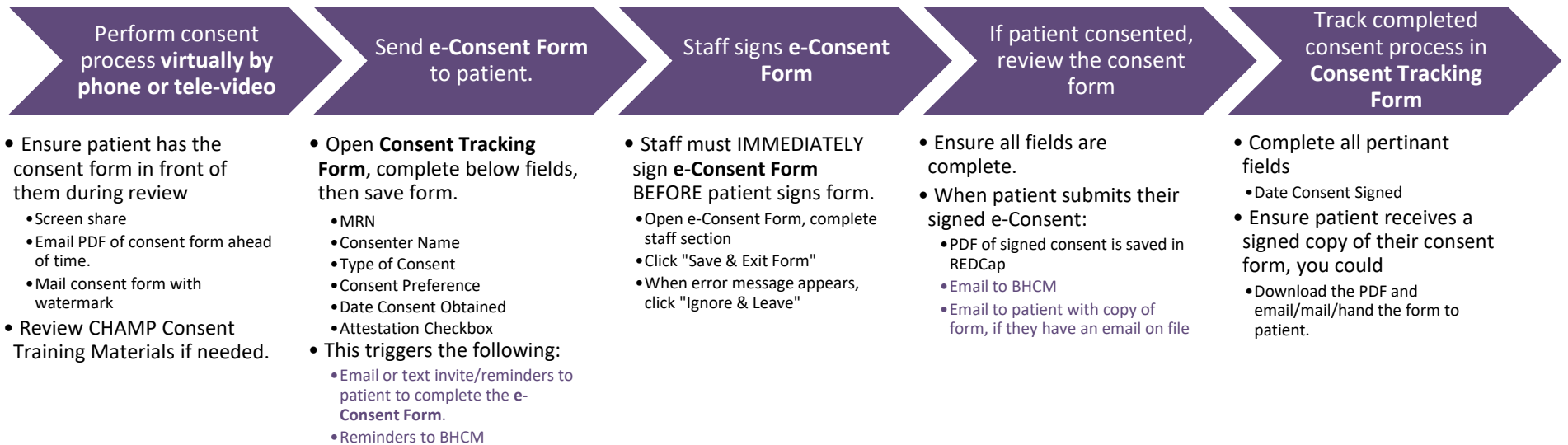




### 3. CONSENTING VIRTUALLY WITH PAPER CONSENT FORM



### 4. CONSENTING VIRTUALLY WITH E-CONSENT FORM



# CONSENT TRACKING FORM

HOW TO USE THE REDCAP CONSENT TRACKING FORM AND PAPER OR E-CONSENT FORMS IN CHAMP.

The Consent Tracking Form is a required tool for tracking how patients are consenting for CHAMP. The form collects the following information:

- How consent is obtained – ex. In person or virtual
- Patient contact information – ex. Email and phone number for sending the e-Consent Form.
- Information about when the consent was obtained
- Information about when the consent form was completed

Completing certain fields in the form **triggers a series of notifications** (see table below) such as **invites** to complete the e-consent form and follow-up **reminders** for the consentor.

## WHEN TO ENTER A PATIENT ON THE FORM

Enter a patient on the Consent Tracking Form after you have performed the consent process with the patient. Every patient needs to be entered.

## HOW TO TRACK CONSENT DOCUMENTATION IN REDCAP

1. Login to the REDCAP using your UW Net ID and Password.
2. Click on “My Projects”.
3. Click on “CHAMP Eligibility and Consent” project
4. Click on “Record Status Dashboard”.
5. Find the patient’s record who you are planning to consent for CHAMP.
6. Click the “Consent Tracking Form” button in the patient’s record.

## PAPER CONSENT FORM

1. Enter the following fields in the Consent Tracking Form to document the patient’s consent with a Paper Consent Form (see screenshot below).
  - a. **Medical Record Number**
  - b. **Consenter Name**
  - c. **Type of Documentation of Consent:**  
choose *Paper ICF*
  - d. **Paper Consent:** choose how you sent the Paper ICF to the patient.
  - e. **Date Consent Obtained:** this is the date you consented the patient.
  - f. **I Attest I Sent the Consent to the Correct Person:** check the box to attest.

### AT A GLANCE

**IMPORTANCE:** this form serves as a paper trail for our consent process, which is required by our IRB. It will allow us to audit all patient consents for the study.

**PURPOSE:** gather required patient info for consenting and track patient consenting.

**LOCATION:** CHAMP Eligibility and Consenting Project

**USERS:** Consenters

**FREQUENCY:** Enter patients as needed

**CHAMP Eligibility and Consent** PID 20513

**Record Status Dashboard (all records)**

Displayed below is a table listing all existing records/responses and their status for every data collection instrument (and if longitudinal, for every event). You may click any of the colored icons in the table to open a new tab/window in your browser to view that record on that particular collection instrument. Please note that if your form-level user privileges are restricted for certain data collection instruments, you will only be able to view those instruments, and if you belong to a Data Access Group, you will only be able to view records that belong to your group.

Dashboard displayed: [Default dashboard] v

Displaying record Page 1 of 1: "5626-1" through "5626-4" v of 4 records

+ Add new record

Displaying: Instrument status only | Lock status only | All status types

Record ID	Eligibility Tool	Consent Tracking	e-Consent Form
5626-1	●	●	●
5626-2	●	●	●
5626-3	●	●	●
5626-4	●	●	●

- g. **Date Consent Signed:** this is the date the patient signed on the consent form NOT the date you received the consent form.
  - h. **Paper Consent Uploaded**
2. Click "Save & Exit Form".

**COMPLETED CONSENT TRACKING FORM IF USING A PAPER CONSENT FORM**

<b>Record ID</b>	5626-1
<b>Medical Record number</b>	<input type="text" value="999789"/>
<b>Consenter Name</b>	<input type="text" value="John Smith"/>
<b>Type of documentation of consent</b>	<input type="radio"/> E-consent <input checked="" type="radio"/> Paper ICF <span style="float: right;">reset</span>
<b>Paper consent</b>	<input type="radio"/> Mail <input checked="" type="radio"/> In Person <span style="float: right;">reset</span>
<b>Date consent obtained</b> (this should be the same as the date the patient received the consent form)	<input type="text" value="11-02-2020"/> <input type="button" value="Today"/> M-D-Y <small>M-D-Y</small>
<b>Date Consent Re-Obtained</b> (Please only complete if time has expired for the original consent)	<input type="text"/> <input type="button" value="Today"/> M-D-Y <small>M-D-Y</small>
<b>I attest I sent the consent to the correct person</b> <small>* must provide value</small>	<input checked="" type="checkbox"/>
<b>Date consent signed</b>	<input type="text" value="11-06-2020"/> <input type="button" value="Today"/> M-D-Y <small>(please also enter date signed on patient registration form)</small>
<b>Paper consent uploaded</b>	<a href="#">Consent Test.pdf (0.03 MB)</a> <input type="button" value="Upload new version"/> or <input type="button" value="Remove file"/>
<b>Patient did not consent</b>	<input type="radio"/> Patient declined to participate <input type="radio"/> Patient lacked capacity to consent <span style="float: right;">reset</span>

**E-CONSENT FORM**

1. **Send e-Consent Form to Patient:** enter the following fields in the Consent Tracking Form to document the patient’s consent with an e-Consent Form.
  - a. **Medical Record Number**
  - b. **Consenter Name**
  - c. **Type of Documentation of Consent:** choose *e-Consent*
  - d. **Does Patient Prefer the e-Consent Sent Via:**
    - i. Email - enter patient’s email
    - ii. Text - enter patient’s phone number. Patient must have a smartphone to sign the e-Consent on their phone.
    - iii. Text and Email - enter patient’s phone number and email
  - e. **Date Consent Obtained:** this is the date you consented the patient.
  - f. **I Attest I Sent the Consent to the Correct Person:** check the box to attest.
2. At this point, clicking "Save & Exit Form" triggers a series of Consent Notifications:



Notification Name	Recipient	Mode	Description
<b>E-Consent Invite</b>	Patient	Text or Email	Patients who choose to e-Consent are immediately sent an invite to complete the e-Consent Form. This also triggers reminders to the patient every few days to complete the form.
<b>Consenter Reminder</b>	Consenter	Email	Regardless of whether a patient consents on paper or on e-consent, the <i>consenter</i> receives reminders to follow-up with patients who haven't completed their consent form. <ul style="list-style-type: none"> <li>Reminders stop 14 days after the date in the <b>Date Consent Sent</b> field, because the patient needs to be re-consented after that point.</li> <li>Reminders stop once the <b>Date Consent Signed</b> field is complete.</li> </ul>

3. **Staff Signs e-Consent Form** – Should be performed **IMMEDIATELY** after sending out an e-Consent Form.

- a. Open patient's e-Consent Form.
  - b. Scroll to "Name of Staff" section, enter the following information:
    - i. Name of Staff
    - ii. Date staff consented the patient
  - c. Click "Save & Exit Form". You will receive an error message, click "ignore and leave form".
4. If the patient signs the e-Consent Form, it will trigger the following notifications:

Notification Name	Recipient	Mode	Description
<b>Consent Complete Notification</b>	Consenter	Email	if a patient signs and completes their e-Consent, the <i>consenter</i> will receive an email notification.
<b>Auto-Email with Signed Consent Form</b>	Patient	Email	If a patient signs and completes their e-Consent via <b>their email</b> , the patient will receive an email with a PDF of the signed e-Consent form.

5. The consenter should now, document the completion of the e-consent form on the Consent Tracking Form.
  - a. **Date Consent Signed:** this is the date the patient signed on the consent form NOT the date you received the consent form.
6. Click "Save & Exit Form"

**NOTE:** It is required that every patient receives a copy of their signed consent form.

1. Patients who e-consent via email will receive and auto-email from REDCap that gives them a copy of their signed consent form
2. **Patients who e-consent via text message will NOT** receive an auto-email because we do not have their email on file. In this case, **the Consenter is responsible** for getting a PDF of the signed e-consent form to the patient.

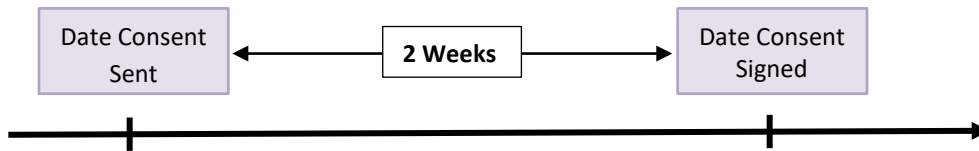
**COMPLETED CONSENT TRACKING FORM IF USING E-CONSENT FORM**

<b>Record ID</b>	5626-6
<b>Medical Record number</b>	<input type="text" value="Adv123"/>
<b>Consenter Name</b>	<input type="text" value="John Smith"/>
<b>Type of documentation of consent</b>	<input checked="" type="radio"/> E-consent <input type="radio"/> Paper ICF
<a href="#">reset</a>	
<b>REMEMBER to add Staff Name and Date to the patient's e-consent form IMMEDIATELY after leaving this form</b>	
<b>Does patient prefer the e-consent sent via</b>	<input checked="" type="radio"/> Email <input type="radio"/> Text (must have smartphone) <input type="radio"/> Both email and text
<a href="#">reset</a>	
<b>Patient email address</b>	<input type="text" value="testemail@gmail.com"/>
<b>Date consent obtained</b> (this should be the same as the date the patient received the consent form)	<input type="text" value="11-09-2020"/> <input type="button" value="Today"/> M-D-Y <small>M-D-Y</small>
<b>Date Consent Re-Obtained</b> (Please only complete if time has expired for the original consent)	<input type="text"/> <input type="button" value="Today"/> M-D-Y <small>M-D-Y</small>
<b>I attest I sent the consent to the correct person</b> <small>* must provide value</small>	<input checked="" type="checkbox"/>
<b>Date consent signed</b>	<input type="text" value="11-09-2020"/> <input type="button" value="Today"/> M-D-Y <small>(please also enter date signed on patient registration form)</small>



## RECONSENSING A PATIENT FOR CHAMP

**FIGURE X.** Window of Time for a Patient to Sign the Consent Form



From the date the consent form is sent, patients have **2 weeks** to sign and return their consent form. If not, the patient will need to be reconsented. Follow the below instructions to reconsent the patient:

### Paper ICF Reconsent

1. Login to the REDCAP using your UW Net ID and Password.
2. Click on “My Projects” in the upper left of the screen.
3. Click on “CHAMP Eligibility Project”
4. Click on “Record Status Dashboard” in the left-hand menu. You should see a list of all the patient records you have entered into the Eligibility Project, as well as all of the data entry forms that are associated with each record.
5. Find the patient’s record who you are planning to consent for CHAMP.
6. Click the bubble for the “Consent Tracking Form” in the patient’s record.
7. Enter the date you resent the paper ICF to the patient in the **Date Consent Re-Obtained** field
8. Click “Save & Exit Form”

### E-Consent Reconsent

1. Login to the REDCAP using your UW Net ID and Password.
2. Click on “My Projects” in the upper left of the screen.
3. Click on “CHAMP Eligibility Project”
4. Click on “Record Status Dashboard” in the left-hand menu. You should see a list of all the patient records you have entered into the Eligibility Project, as well as all of the data entry forms that are associated with each record.
5. Find the patient’s record who you are planning to consent for CHAMP.
6. Click the bubble for the “Consent Tracking Form” in the patient’s record.
7. Enter the date you resent the paper ICF to the patient in the **Date Consent Re-Obtained** field
8. Click “Save and Exit Form”
9. From Patient Record Dashboard, click the button for “e-Consent Form”.
10. Scroll down to the Name of Staff Section. Your name should already be here from when you last sent the e-consent form.
11. Edit the **Staff Signature Date** to reflect the current date.
12. Click “Save & Exit Form”.
13. An error message will pop up that is titled “NOTE: Some Fields are required!”. This message is alerting you that there are required fields that have not been entered. Click “Ignore and Leave Record” to exit the form and save your staff signature.
14. Patient will need to use the link they received in their original email or text.

# PATIENT REGISTRATION FORM

## ENROLLING CONSENTED PATIENTS IN THE CHAMP STUDY

The Patient Registration Form is where a consented patient is formally enrolled in the CHAMP Study and receives their Study ID.

The following information is collected in this form:

- Unique patient identifiers
- Contact information
- Patient survey preferences

Completing the form also **triggers invites and reminders** to the patient asking them to complete the Patient Baseline Survey.

### WHEN TO ENTER A PATIENT ON THE FORM

Enter a patient **IMMEDIATELY** or **AS SOON AS POSSIBLE** after they have been consented for CHAMP. This is **CRITICAL** because once a patient consents for CHAMP they only have **2 weeks** to take the Patient Baseline Survey.

- Invites to take the Patient Baseline Survey will **ONLY** go out once the patient is entered on this form.
- We recommend that the BHCM or consenter do this at the end of the Informed Consent appointment. That way we avoid having a lag between the two processes.

### AT A GLANCE

**IMPORTANCE:** for regulatory purposes we must have a record of who is participating in the study, this form is the 'key' connecting patient identifier to their Study ID.

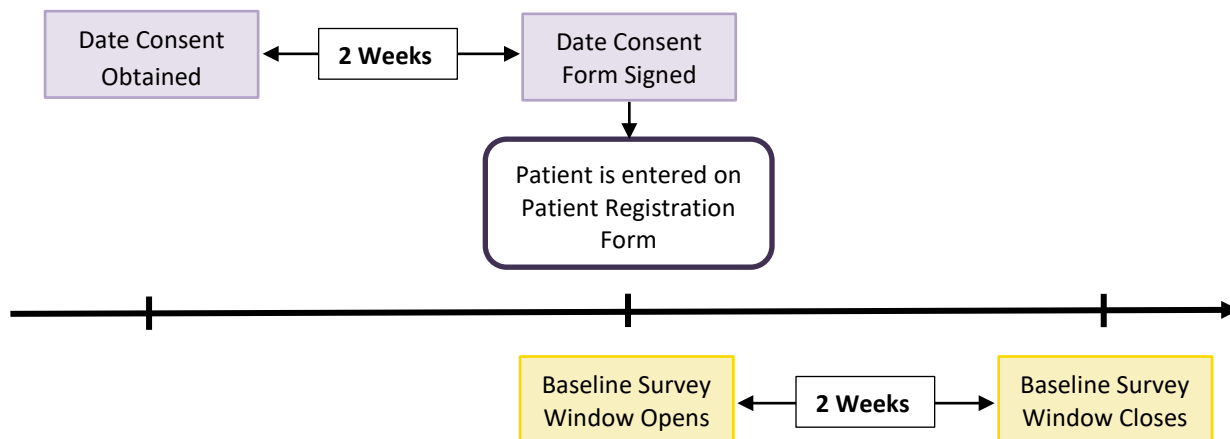
**PURPOSE:** gather patient information, choose contact methods, and trigger survey disposition.

**LOCATION:** CHAMP Registration and Adverse Event project

**USERS:** BHCM or delegate

**FREQUENCY:** Enter patients as needed

**FIGURE X.** When to Register a Patient Relative to the Consenting and Baseline Survey Windows



**NOTE:** BHCM or delegate enters patient in the Patient Registration form on the date the consent form is signed, which triggers the Baseline Survey window to open. Window for patient to sign their consent form is 2 weeks from when the patient was consented (purple). Window for patient to completed their Baseline Survey is 2 weeks from when the patient is entered on the Patient Registration Form.

## HOW TO ENTER A PATIENT ON THE PATIENT INFORMATION FORM

NOTE: It is critical that the patient's information is entered accurately here so that we are contacting the right person.

1. Login to the REDCAP using your UW Net ID and Password.
2. Click on "My Projects" in the upper left of the screen.
3. Click on the "CHAMP Registration and Adverse Events"
4. Click on "Add/Edit Record" in the left-hand menu.
5. Click the green "Add New Record" button to enter a new patient record. This will create a CHAMP 'Study ID' for the record.
6. Click on the "Patient Registration" form button to open the form.
7. Enter the following information,

**CHAMP Registration and Adverse Events** PID 19332

**Record Home Page**

Record "5547-3" is a new Study ID. To create the record and begin entering data for it, click

The grid below displays the form-by-form progress of data entered for the currently selected record. You may click on the colored status icons to access that form/event.

**Legend for status icons:**

- Incomplete
- Unverified
- Complete
- Many statuses (mixed)

**NEW Study ID 5547-3**

Data Collection Instrument	Baseline	3 month	6 month	As needed
Patient Registration	●			
Adverse Events & Protocol Violations				●

- a. **Medical Record Number**
  - b. **CMTS ID:** at the point you register a patient on this form you may or may not have added the patient to the Care Management Tracking System (CMTS).
    - i. Once the patient is in CMTS, add their CMTS ID here and add their REDCap Study ID to CMTS.
  - c. **Date Consent Signed:** you can find this in the "Consent Tracking Form"
  - d. **Patient First Name**
  - e. **Patient Last Name**
  - f. **Patient Address**
  - g. **Patient Phone Number (Home)**
  - h. **Patient Phone Number (Cell)**
  - i. **Patient Email Address**
  - j. **Patient Language:** this field dictates if the patient receives their communications and surveys in English or Spanish.
  - k. **Back-Up Contact 1 and 2:** A patient's Back-Up Contacts are people the study team can contact to get a hold of the patient if we are having a hard time reaching them.
    - i. By providing the name and phone of Back-Up Contacts, the patient is giving us permission to contact them.
    - ii. These fields are OPTIONAL
  - l. **Consent to Text:** if yes, the patient is agreeing to receive text message invites, reminders, and communications about CHAMP
    - i. Must have a smartphone to consent to text.
  - m. **Consent to Email:** if yes, the patient is agreeing to receive email invites, reminders, and communications about CHAMP
    - i. If a patient consents to both text and email they will receive the same communications by both text and email.
  - n. **Prefers to complete survey by cell or home phone:** all patients may be contacted by phone to complete the patient surveys. This field indicates the patient's preference for where to contact them.
8. Change "Form Status" to Complete
  9. Click "Save & Exit Form"



**NOTE:** The two fields labelled **Patient Withdrew from Survey Participation** and **Patient Withdrew from Study Participation** are for the CHAMP Team’s Use ONLY. If a patient tells you they want to withdraw from the surveys or the study in general please contact the CHAMP Team or discuss it with us during one of our bi-weekly Research Check-In Meetings.

### COMPLETED PATIENT REGISTRATION FORM

The screenshot shows the top portion of the REDCap Patient Registration form. The left sidebar contains navigation options like 'Patient Registration', 'File Repository', and 'Help & Information'. The main form area includes the following sections:

- Participant Consent and Enrollment**
  - Medical Record Number: J1234589
  - CMTS ID: [Empty]
  - Date consent signed: 11-10-2020
- Participant and Emergency Contact Information**
  - Patient first name: Lucy
  - Patient last name: Livestock
  - Patient address: 1212 Test Ave., Seattle, WA 98102
  - Patient phone number (home): (206) 888-8888
  - Patient phone number (cell): (360) 999-9999
  - Patient email address: dbohonos@uw.edu
  - Patient language: English
- Back-up Contact 1 - Obtain permission to contact**
  - Back-Up Contact 1 - Name: Lori
  - Back-up contact 1 - Phone Number: (206) 777-7777

The screenshot shows the bottom portion of the REDCap Patient Registration form. The main form area includes the following sections:

- Back-up Contact 1 - Obtain permission to contact**
  - Back-Up Contact 1 - Name: Lori
  - Back-up contact 1 - Phone Number: (206) 777-7777
- Back-up Contact 2 - Obtain permission to contact**
  - Back-Up Contact 2 - Name: John
  - Back-up Contact 2 - Phone Number: (206) 555-5555
- Consent to text (patient must have smartphone)**: Yes (selected)
- PLEASE VERIFY CELL NUMBER**
- Consent to email**: Yes (selected)
- PLEASE VERIFY EMAIL**
- Prefers to complete survey by cell or home phone**: Cell (selected)
- PLEASE VERIFY PHONE NUMBER**
- PI Entry Only**
  - Patient Withdrew from Survey Participation: [No]
  - Patient Withdrew from Study Participation: [No]
- Form Status**
  - Complete?: Complete

# ADVERSE EVENT AND PROTOCOL VIOLATION FORM

RECOGNIZING AND REPORTING AN ADVERSE EVENT, SERIOUS ADVERSE EVENT OR PROTOCOL VIOLATION

The Adverse Event and Protocol Violation Form is where Project Leads, BHCMS or their delegate will report an Adverse Event, Serious Adverse Event, or Protocol Violation to the CHAMP Team. If one of these events occurs among any of your clinic's CHAMP patients you are required to report the event using this form.

Reportable event definitions and examples:

- **Adverse Event (AE):** Any untoward or unfavorable medical occurrence in a human subject, including any abnormal sign (for example, abnormal physical exam or lab finding), symptom, or disease temporally associated with the subject's participation in the research, whether or not considered related to the subject's participation in the research. CHAMP examples:
  - Non-suicidal self-injury that did NOT result in a hospitalization or ED visit
- **Serious Adverse Event (SAE):** Any adverse event temporally associated with the subject's participation in research that is potentially life threatening, results in death, requires hospitalization, results in persistent or significant disability/incapacity, or any other adverse event that, based upon appropriate medical judgment, may jeopardize the medical or surgical intervention to prevent one of the other outcomes listed here.
  - Suicide Attempt
  - Death – including a suicide attempt that resulted in death
  - Non-suicidal self-injury that DID result in a hospitalization or ED visit
  - Hospitalization or ED Visit
  - Non-lethal overdose
  - Serious medication reaction
- **Protocol Violation (PV):** An accidental or unintentional change to the IRB-approved protocol that may cause harm to subjects or others, indicates that the subjects or others are at an increased risk of harm, or has adversely impacted data integrity.
  - Sharing PHI of CHAMP study patient not in accordance with HIPAA
  - Accidental enrollment of a patient who is NOT eligible for CHAMP

## AT A GLANCE

**IMPORTANCE:** we are responsible for the safety of all CHAMP patients, and are therefore required to report safety issues or violations to our Institutional Review Board (IRB) and/or Data Safety Monitoring Board (DSMB)

**PURPOSE:** to document reportable events and communicate them between clinic staff and the CHAMP Team

**LOCATION:** CHAMP Registration and Adverse Event project

**USERS:** BHCM or delegate

**FREQUENCY:** Enter patients as needed. Form can be used more than once per patient



## WHEN TO ENTER AN ADVERSE EVENT OR PROTOCOL VIOLATION REPORT

If you identify one of the above reportable events, report it **IMMEDIATELY**.

- This form is repeatable.
- BHCMS can enter multiple reports for the same patient if necessary.

## HOW TO ENTER AN ADVERSE EVENT OR PROTOCOL VIOLATION REPORT

### SITE ENTRY SECTION

1. Login to the REDCAP using your UW Net ID and Password.
2. Click on “My Projects” in the upper left of the screen.
3. Click on the “CHAMP Registration and Adverse Events”
4. Click on “Record Status Dashboard”
5. Find patient’s record, click the “Adverse Event and Protocol Violation” button to open the form.
6. Enter the following information:
  - a. **Event Date**
  - b. **Category of Event:** choose the type of event (AE, SAE, PV, or other).
  - c. **Degree of Study Relatedness:** indicate how related the event was to the study
    - i. AE and SAE only
  - d. **Nature of the Event:** select a pre-determined nature of event or other
    - i. AE and SAE only
  - e. **Event Description:** describe the event, include location and date of event. No PHI.
  - f. **Update/Resolution Description:** provide the event resolution or updates about the event as necessary.
    - i. Ex. “patient released from the hospital on this date”
  - g. **Name of Reporter, Email, and Phone Number**
7. Click “Save & Exit Form” – this action triggers a notification to the CHAMP Team.

The screenshot shows the REDCAP form for reporting an adverse event or protocol violation. The form is titled "Event Date" and includes a date field set to "11-09-2020". Below the date field is a section for "Category of event definitions" with three options: "Adverse Event", "Serious Adverse Event", and "Protocol Violation". The "Category of event" dropdown is set to "Serious Adverse Events (that resulted in a cli)". The "Degree of Study Relatedness" dropdown is set to "Probably study related (50-99%)". The "Nature of Event" dropdown is set to "Suicide attempt". The "Event description" field contains the text "Enter description of the event here." and the "Update/Resolution Description" field contains the text "Enter resolution of the event here.". The "Name of reporter" field is filled with "Danielle Bohonos", the "Danielle Bohonos Email" field is filled with "dbohonos@uw.edu", and the "Danielle Bohonos Phone number" field is filled with "(206) 222-3333".

### PI ENTRY SECTION

Do not enter anything in the PI Entry Section. After you submit your report our team will review the report, investigate if needed, and report the event to our Institutional Review Board (IRB) and/or Data Safety Monitoring Board (DSMB).



SECTION 3:

APPENDIX

# GRANTING INITIAL ACCESS TO THE CHAMP REDCAP PROJECT

## WHO NEEDS ACCESS TO THE REDCAP PROJECT?

In the CHAMP Study, only the Behavioral Health Care Managers (BHCM)/Consenters will need individual access to the CHAMP REDCap Project because these are the only team members who will perform direct data entry. BHCMs and Consenters are limited to accessing, viewing, and entering data from their own clinic.

- Consenters – either the BHCM or other CITI-trained clinic staff – will need access to the REDCap to use the virtual consent forms.
- BHCMs will need access to the REDCap to perform eligibility tracking, enroll patients in the study, and report any adverse events or protocol violations.

**If desired**, Project Leads may request access to the REDCap by contacting the Research Team.

While they **do not need direct access** to the REDCap, CHAMP Project Leads will interact with the REDCap because they are responsible for completing clinic-level surveys such as the Fidelity Assessment and Clinic Survey. Similarly, clinic providers participating in CHAMP will interact with the REDCap because they will be asked to complete a Site Provider Survey (Intervention Clinics only).

## GRANTING INITIAL ACCESS TO THE REDCAP

To gain access to the REDCap each BHCM and Conserter will be given a sponsored University of Washington Net ID. These UW Net IDs will be added as individual Users in the REDCap, at which point BHCMs and Consenters will be able to freely access the REDCap.

## GETTING A UW NET ID

- The CHAMP Research Team will sponsor each BHCM and Conserter using their name and email.
- BHCMs and Consenters will receive an email from the University of Washington to complete the sponsored UW Net ID process. You will be asked to create a password.

## BECOMING A REDCAP USER

- Go to <https://redcap.iths.org>
- Select “University of Washington” as your institution.
- Login with your UW NetID and Password
- Once you login successfully for the first time, you will be asked to provide your name and a valid email address. (NOTE: provide a valid email address since this will be used to send a confirmation email).
- Use the link in the confirmation email to complete the registration process.
- **After you’re registered, log in and log out of REDCap one time.** This allows other users to find and add you to their project or you can request your own project(s).

Troubles with the registration process or forget a password? Contact UW IT Support for help at [help@uw.edu](mailto:help@uw.edu), 206-221-5000

