



## **CHAMP Recruitment Script - Intervention**

## **Recruitment Scripts for Research Personnel**

Mr. /Mrs. /Ms., the answers you gave to the questions about your opioid use and mental health suggest that you may not be feeling as good as you could be emotionally. Because many of the patients at our clinic experience similar symptoms, we are working with the University of Washington to help our patients get access to more effective substance (opioid) use and mental healthcare services. I want to tell you about a research study we are doing at our clinic.

Do you have any questions so far? Yes – Answer the questions. No – Great.

Primary Care Clinics in ten states are working with the University of Washington to find better ways to help people who are experiencing similar symptoms as you. You may be offered treatment for opioid use and mental healthcare treatments where you and your primary care doctor would work together to decide which one is best for you. These standard mental health treatments would be offered in different ways so we can find out the best way to provide mental healthcare treatments to people. You can even choose no treatment, and still be in our study. You will also be asked to complete three surveys over the web on your own or over the phone with someone from the University of Washington during the course of your treatment. You will receive up to \$100 for taking the time to complete the surveys. All survey responses will remain confidential.

May I tell you some more about the study I am working on?

No - No problem.

I don't have time - No problem

If patient does not have time, ask to call the next day, provide a copy of the consent form for review. Collect contact information.

Yes - Great.

We are experienced in delivering health care using Collaborative Care. This model provides medication assisted treatment for opioid use and mental health care as a team. Dr. [NAME] will still be your primary provider and will write your prescriptions if needed. Our care manager [NAME] will work mostly with your day to day functions and symptoms. Our consulting psychiatrist [NAME] will meet with our care manager weekly to work "behind the scenes" to make sure we offer you the best treatment options possible. We will communicate as a team about your care. When you are working with one team member you are working with the whole team.

If relevant: We can do this using interactive video. By interactive video, I mean a video camera and microphone connected to a computer. It allows the care manager located at [CLINIC] to communicate with you. You can see and hear the care manager and they can see and hear you. Have you heard of interactive video?

**No** – I would be happy to show you the equipment if you want, before you consent to enroll into the study.

Yes - Great.



The purpose of this study is to determine whether Collaborative Care that addresses both mental health conditions and co-occurring opioid use can improve patient lives. If you participate in our study, you will be enrolled in Collaborative Care. You will receive all your treatment at our clinic and all visits with the mental health specialists will be in person, or via interactive video, whichever is better for you.

All treatments that will be offered to you are used routinely to treat patients. These include medication and behavioral treatments. This study is NOT testing experimental drugs, devices or therapies.

Does that sound acceptable to you?

No – Can you tell me what your concerns are? Address the concerns if possible. If refuse, record concern.

Yes – If you decide to participate, you will be asked to complete a survey over the phone or on the Internet. The survey will take about an hour and will ask questions about your health and use of health services. You will then be asked to complete two follow-up surveys 3 and 6 months later. To show our appreciation for your time, you will receive \$20 after completing the first survey, \$30 after completing the 3-month survey and \$50 after completing the 6-month survey for a total of \$100. If you decide later that you don't want to be in the study, you can quit at any time.

If you are still interested, I'll need to obtain your informed consent. Basically, I need to make sure you understand the study, and exactly what is involved. First, I'll need you to read a description of the study and then I will answer any questions you have. I would also be happy to read the description to you if you would like.

