



PCP Champion and Psychiatric Consultant Roles and Tasks

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Please write your name, role and site in the chat box
(This is to track attendance)

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CHAMP Introductions



Mark Duncan, MD
Psychiatric Consultant
Trainer



Joseph Merrill, MD, MPH
PCP Trainer

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Learning Objectives

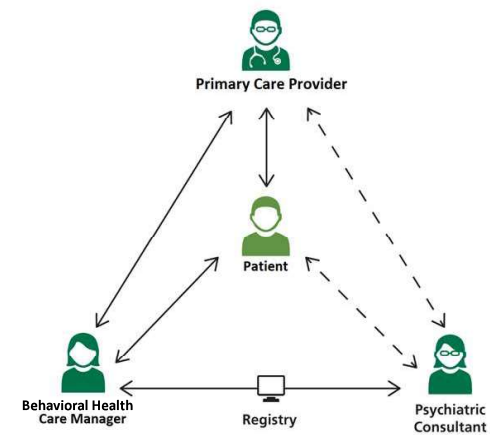


By the end of this session, participants should be able to co-create and implement plans for:

- Engaging PCPs in their role on the collaborative care team
- Communicating and collaborating effectively to negotiate treatment plans
- Empowering PCPs to support behavioral treatments and strategies for patient monitoring after graduation from the program

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Collaborative Care Team

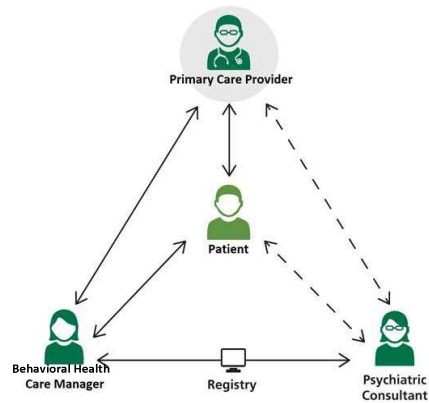


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Primary Care Provider (PCP) Role



- Primary treatment relationship
- Links with collaborative care team
- Prescribes medication including MOUD
- Monitors medication management, together with care manager
- Supports treatment plan
- Consults with collaborative care team
- Supports system change

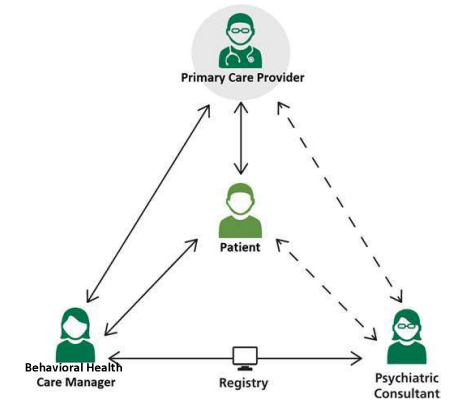


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Psychiatric Consultant (PC) Functions



- Review cases with the BHCM using the registry
 - Scheduled (weekly)
 - Prioritize patients not improving
- Consult urgently (as needed) with PCP or BHCM
- Support newly-waivered MOUD prescribers



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Case Activity



This activity will provide psychiatric consultants and PCPs the opportunity to discuss and address common issues that can arise in CoCM.

We will discuss Case Part 1 as a large group. For Case Part 2, your clinic team (psychiatric consultant and PCP) will discuss and problem-solve together in a breakout room.

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Case Activity, Part 1



Instructions:

As a group, we'll discuss Case Part 1 from the handout.

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Case Activity

This activity will provide psychiatric consultants and PCPs the opportunity to discuss and address common issues that can arise in CoCM. We will discuss Case Part 1 as a large group. For Case Part 2, your clinic team (psychiatric consultant and PCP) will discuss and problem-solve together in a breakout room.

Case Part 1: Your collaborative care program to treat opioid use disorders and mental health disorders launched a week ago and there are now 3 patients on the registry. Psychiatric case reviews have been completed for 7 of those patients. For all but one patient, the psychiatrist recommended not starting an SMO but to increase the dose of buprenorphine-naloxone.

1. What questions might you have about how the program is doing to date?
2. Are there any patterns you notice that you would like to address?

Instructions:
In your 15-min breakout room, read the case description below and discuss the prompts with your clinic team colleague.

Case Part 2: You note that you are getting 1-2 referrals a month for both OUD and MHD. You would like to know why you are not getting more referrals.

Work together to co-create a plan to engage PCPs in the clinic to introduce the program that addresses the following issues:

1. How would you determine the reason why providers have not been referring patients to the Collaborative Care program for both MHD and OUD?
 - a) How would you address the issue if the reason is a gap in the providers' knowledge?
 - b) How would you address the issue if the reason is a lack of comfort caring for patients with co-occurring MHD and OUD?
 - c) How would you address the issue if the reason is a lack of clarity about the PCP's role/responsibility on the team?

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Case Activity, Part 2



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Case Activity

The activity will provide psychiatric consultants and PCPs the opportunity to discuss and address common issues that can arise in CDM. We will discuss Case Part 2 as a large group. For Case Part 2, your clinic team (psychiatric consultant and PCP) will discuss and present your case together in a breakout room.

Case Part 2: Your collaborative care program to treat opioid use disorder and mental health disorders launched 3 weeks ago and there are now 13 patients on the program. Psychiatric case reviews have been completed for 7 of those patients. For all but one patient, the psychiatric consultant recommended not starting on OUD but to increase the dose of buprenorphine instead.

1. What questions might you have about how the program is doing so far?
2. Are there any patterns you notice that you would like to address?

Instructions:
In your Zoom breakout room, read the case description below and discuss the prompts with your clinic team.

Case Part 2: This case that you are getting 12 patients a month for both OUD and MHI. You would like to know why you are not getting more referrals.

Work together to co-create a plan to engage PCPs in the clinic to introduce the program that addresses the following issues:

1. How would you determine the reason why providers have not been referring patients to the Collaborative Care program for both MHI and OUD?
 - a) How would you address the issue if the reason is a gap in the providers' knowledge?
 - b) How would you address the issue if the reason is a lack of provider caring for patients with co-occurring MHI and OUD?
 - c) How would you address the issue if the reason is a lack of clarity about the PCP's responsibility on the team?

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3. How can the psychiatric consultant explain their own role on the team? How can the PCP Champion explain the role for clinic PCPs on the team?
4. What format or venue(s) will you use to communicate with PCPs about this program?
5. Are there key messages that also need to be delivered by the PCP Champion? By the psychiatric consultant? By someone else on the team (if so, whom?)
6. What resources or tools can you provide?

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Case Activity, Part 2



Instructions:

PCPs and psychiatric consultants will be in breakout rooms (by clinic). In your breakout room:

1. Read Case Part 2 on your handout
2. Read the questions and discuss with your clinic team colleague
3. Be ready to share your ideas during the debrief

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Zoom Breakout Rooms



- Each clinic team will have their own breakout room
- You will be notified 1 minute before end of session
- Return to main session will happen automatically
 - **Do NOT click "Leave Meeting"**
- Need help?
 - Designate 1 person to return to the main session to talk with the facilitators.

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Debrief Activity



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QUESTIONS?



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Next Steps

Feedback survey for this session: <https://redcap.link/champevalint2>

Upcoming Team Training: Clinical Delivery Team Training #2

April 7, 2021, 1:00pm PDT

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THANK YOU FOR
JOINING US TODAY!

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