PCP Champion Toolkit

Responsibility of the Role:

- Share the rational and clinic motivation for delivering Collaborative Care, describe benefits to patients and staff
- Lead efforts to communicate practice change and new workflow expectations to PCP colleagues
- Support PCP group in identifying and overcoming challenges or formulating constructive alternatives in implementing Collaborative Care

Suggested Schedule of Activities:

Ahead of Launch:
- Orientation to Collaborative Care
- Offering opportunities for training
- Identify and overcome challenges or concerns

Launch:
- Share workflows
- Identify and overcome challenges or concerns

Post-Launch:
- Share successes
- Identify and overcome challenges or concerns

Training Outline for PCP Team Engagement (See Planning Sheet)

- Pick a time (Provider meeting, Rolling information session)
- Determine content (See possible education materials below)
- Reward attention (Share meaningful resources like *Commonly Prescribed Psychotropic Medications* sheet)
- Decide on appropriate team to present material (Project lead, BHCM, PC?)
- Ongoing promotion and support (Sharing successes)

Training Resources (Short)

One page descriptors
- PCP CHAMP Study Overview (attached)
- PCP Role Handout – For PCPs: https://aims.uw.edu/resource-library/primary-care-provider-role-handout
- Why Practice CoCM – PCP Perspective: https://aims.uw.edu/resource-library/why-practice-collaborative-care
- Comparing Collaborative Care to Usual Care: https://aims.uw.edu/resource-library/comparing-collaborative-care-usual-care
- Commonly Prescribed Psychotropic Medications: https://aims.uw.edu/resource-library/commonly-prescribed-psychotropic-medications
- Ten PowerPoint slides for potential use in a presentation (attached)

<u>Brief 2.34 minute video</u>

APA Explainer Video under the Learn About Collaborative Care (2.34 minutes)
https://www.psychiatry.org/psychiatrists/practice/professional-interests/integrated-care/learn

Training Resources (More involved)

Clinical Care
- Brief Medication Prescribing Guidance Handout(46 pages): https://aims.uw.edu/resource-library/concise-psychotropic-medication-prescribing-directions

Workflow & Billing
- One Liners for PCP – Scripts Menu: https://champ.psychiatry.uw.edu/wp-content/uploads/2021/03/PCP-Scripts-for-Introducing-Program-Team_030121-Final.pdf
- FAQs for PCPs about CMS Initiating Visits: https://champ.psychiatry.uw.edu/wp-content/uploads/2021/03/FAQs-for-PCPs-about-CMS-Initiating-Visits-2020.pdf
- Verbal Patient Consent and CoCM: https://aims.uw.edu/patient-consent-cocm

Additional:
- Case Review - Care Manager with Primary Care Provider (PCP): https://aims.uw.edu/resource-library/case-review-care-manager-primary-care-provider-pcp
- Putting principles into Practice for PCP: https://champ.psychiatry.uw.edu/wp-content/uploads/2021/03/Putting-Principles-into-Practice-for-PCP.pdf