

Practice Caseload Activity

The following activity provides the opportunity for BHCMS and psychiatric consultants to evaluate their weekly caseload review process, review their communication strategies, and develop a deeper understanding of their team member's process when considering patients for the weekly caseload review.

Instructions:

1. Look at the CMTS "Active Patients" list below.
2. Identify 3-5 patients you would want to prioritize for a weekly caseload review using the weekly task list below as a guide.
3. With your team member, compare the patients you identified for prioritization. If different, discuss why you chose to prioritize that patient.

BHCM Weekly Task List:

1. Identify patients with acute safety risks.
2. Identify patients who have been in treatment for 10 weeks or more without significant improvement (defined as a score of 10 or under or at least a 50% reduction in PHQ-9 score).
3. Identify patients with no psychiatric consultation note (or whose most recent note is more than 10 weeks old) and have scores on the PHQ-9 that are over 10.
4. Identify patients with no contact in the past two weeks.
5. Identify patients with a score of 10 or below or whose PHQ-9 score has reduced by at least 50%, that are ready for recovery support.

Debrief:

1. Were you able to agree on a list of prioritized patients?
2. Describe the patients you choose to prioritize for the case review and what factors contributed to choosing them.

Report run on 03/17/2021

Report for: [BH Care Manager / MOUD Prescriber / Psychiatric Consultant / PCP / Clinic]

Report created on: 3/17/2021

ACTIVE PATIENTS

Pt ID	Status	Wks in Tx	BH Care Management						PHQ-9		GAD-7	
			Last CM Encounter	# CM Encounters	Last P/N	Next Appt	BA Contacts	CM No Show Rate	First	Last	First	Last
1	T	6	3/15/21	6	1/10/21	3/29/21	100%		17	10*	7	5
2	T	20	2/28/21	8	1/24/21	4/3/21	50%	25%	10	4	10	4*
3	T	2	3/10/21	2		3/18/21		0%	12	12	8	7
4	T	15	10/10/20	8	2/26/21	3/21/21	100%	10%	15	20	10	15*
5	T	3	3/16/21	5	2/26/21	3/27/21		0%	15	22	12	13
6	T	11	3/11/21	10	1/29/21	3/25/21	33%	20%	15	8	14	9
7	T	1	3/15/21	1		3/22/21			21		17	
8	RSP	22	3/1/21	12	12/29/20	4/3/21	75%	20%	22	7	19	3
9	T	16	3/6/21	7	2/21/21		50%	15%	18	15	16	3

Key

* Score is more than 30 days old

Last PHQ-9 score

Red: 10 or above *and* has not improved 50% from baseline
Yellow: 5-9 or has improved 50+% from baseline
Green: Most recent score is 4 or below

Last GAD-7 score

Red: 10 or above *and* has not improved 5 points from baseline
Yellow: 5-9 or has improved 5+ points from baseline
Green: Most recent score is 4 or below

CHAMP CMTS Key

Column Heading	Column Description
Patient ID	Unique registry patient identifier, is not PHI
Status	Enrolled, Treatment, Recovery Support Plan, Discharged
Weeks in Tx	Number of weeks since the first Care Manager Encounter in the current episode of care until today
Last CM Encounter	Date of most recent Care Manager encounter
# CM Encounters	Number of Care Manager Encounters in the current episode of care, excluding those marked as no contact
Last P/N	Date of most recent Psychiatric Consultation Note
Next Appt	Next appointment scheduled with any provider. Appointments will show red if the next appointment for the patient is past due and there is not a note entered on or after the next appointment date.
BA Contacts	Percentage of appointments that had at least one BA activity checked during the past 90 days BH Care Manager Encounters with BA / Total BH Care Manager Encounters, excluding those marked as "no session"
CM No Show Rate	Percentage of appointments that were missed during the past 90 days No Shows / (Total BH Care Manager Encounters + No Shows)
PHQ-9	First and last PHQ-9 scores
GAD-7	First and last GAD-7 scores

