

CHAMP Cohort One Control BHCM Support Call

October, 2021

Copyright ©2021 University of Washington

1

New CMTS Module As of 10/8

6-month summary of MOUD information for Patients in CHAMP.

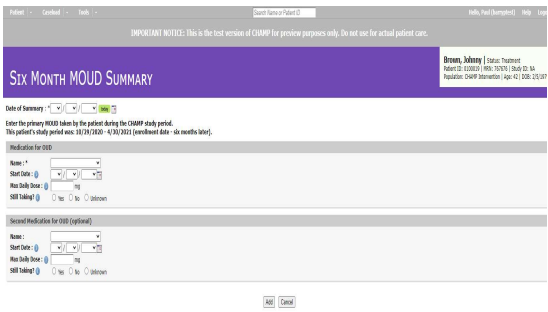
To be completed once per patient:

- Can be done anytime as long as you attempt to complete information as much as possible.
- Rely on EMR for information.
- Option to choose “unknown” or “none” on the medication list
- Menu Option and reminders will start to appear after a patient has been enrolled for 5 ½ months.

Copyright ©2021 University of Washington

2

CMTS Update



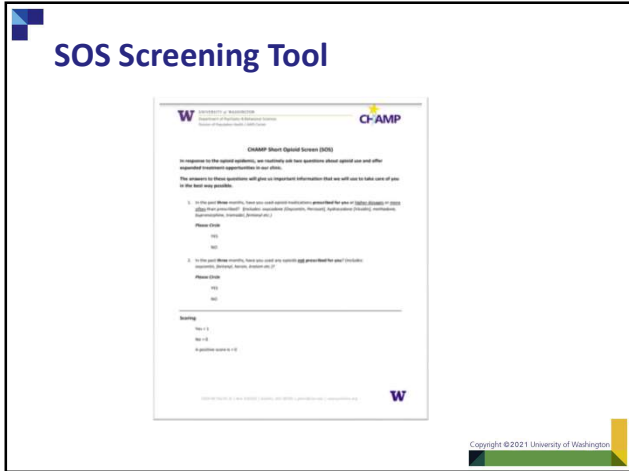
The screenshot shows a web-based form titled "Six Month MOUD Summary". At the top, there is a navigation bar with "Home", "Contact", and "Help" links. Below the navigation bar, a purple header contains the title "Six Month MOUD SUMMARY" and a patient name "Brown, Johnny". A warning message states: "IMPORTANT NOTICE: This is the test version of CHAMP for preview purposes only. Do not use for actual patient care." The form includes a "Date of Summary" field with a date range of 10/1/2020 to 10/31/2020. Below this, there are two sections for medication information: "Medication for OUD" and "Second Medication for OUD (Optional)". Each section has fields for Name, Start Date, Max Daily Dose, and SSI Tracking, with radio buttons for "yes", "no", and "unknown".

Copyright ©2021 University of Washington

3

OUD SCREENING

4



5

NMA and SOS Screening Tools:

- How are the screening tools administered in your setting?
- What happens when someone screens positive on a NMA or SOS?
- What is working well with your screening process?
- What challenges do you encounter in your screening and referral workflow?

6



7

Patient Engagement Review:

- ✓ How early patient engagement relates to improved outcomes
- ✓ Strategies for developing and maintaining patient engagement
 - ✓ Warm connections
 - ✓ Addressing barriers
 - ✓ Family engagement
 - ✓ Phone outreach
 - ✓ Motivational Interviewing
- ✓ Elements of a strong alliance

8

Core Engagement Techniques

- All referrals should have a warm connection
- Connect yourself with the clinic team in the patient's eyes
- Frequent contact with the patient
 - 2+ contacts in first month
- Discuss barriers to treatment and develop plan to address them
 - Ability to attend clinic, tele-health or phone appointments

Copyright ©2021 University of Washington

9

Using MI to Support Engagement: 3 Critical Elements of Alliance

Copyright ©2021 University of Washington

10

When and How to Step Up Engagement

Attitude	Action
<ul style="list-style-type: none"> • Return to alliance (bond) • MI techniques (reflection) • Elicit the story: <ul style="list-style-type: none"> — understanding, summary of pros/cons to treatment • Elicit treatment hopes and dreams • Elicit commitment 	<ul style="list-style-type: none"> • Phone outreach • Warm engagement in clinic • Engage caretakers / family / PCP • Feedback = psychoeducation • Barriers: practical, psychological, cultural

Copyright ©2021 University of Washington

11

Checkpoint:

- What strategies have you found to be helpful in engaging your general patient caseload and patients in CHAMP?

Copyright ©2021 University of Washington

12



13