

AIMS CENTER  
UNIVERSITY of WASHINGTON  
Psychiatry & Behavioral Sciences

# CHAMP Cohort One BHCM Support Call 3/2/22

Recovery Support Planning Review:  
Communication with Patients & Your CoCM Team

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## Learning Objectives

**By the end of two sessions, you should be able to:**

- Review rationale for Recovery Support Planning as part of CoCM
- Understand the benefits of earlier introduction of the Recovery Support Plan and appropriate time to begin planning conversations with patients
- Describe current Recovery Support Planning workflow within clinic system

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## Review: Purpose of Relapse Prevention

- **Patient empowerment**
  - Shift the focus from ending to celebrating
  - Information about risk of recurrence of depression or anxiety symptoms
  - Tools for self-management and taking charge of care
- **Prevent recurrence of symptoms and/or help patient know when to seek help**
  - Identify what worked to get better
  - Recognize symptoms of depression or anxiety
  - A plan if symptoms return

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## Recovery Support Plan Template

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**My Relapse Prevention Plan**

Name: \_\_\_\_\_ Last Review: \_\_\_\_\_

Get the most out of your plan


- Make it easy to find.
- Review often and update as needed.
- Assess symptoms regularly.
- Know how and where to contact your team.

<p><b>I will keep my plan:</b> _____</p> <p><b>I will share my plan with:</b> _____</p> <p><b>I will review my plan:</b> _____</p>	<p><b>Personal warning signs</b> ▲</p> <ol style="list-style-type: none"> <li>1. _____</li> <li>2. _____</li> <li>3. _____</li> <li>4. My PHQ-9 score is _____ or higher, and/or</li> <li>My BAI-7 score is _____ or higher.</li> </ol>
<p><b>Maintenance medications</b> 📄</p> <ol style="list-style-type: none"> <li>1. _____ Dose/how often _____</li> <li>Take at least until _____</li> <li>2. _____ Dose/how often _____</li> <li>Take at least until _____</li> <li>3. _____ Dose/how often _____</li> <li>Take at least until _____</li> </ol> <p>Call your PCP or BHCMA with questions.</p>	<p><b>Things that help me feel better</b> 🧠</p> <ol style="list-style-type: none"> <li>1. _____</li> <li>2. _____</li> <li>3. _____</li> <li>4. _____</li> </ol>
<p><b>Treatments</b> Ⓡ</p> <ol style="list-style-type: none"> <li>1. _____</li> <li>2. _____</li> <li>3. _____</li> <li>4. _____</li> </ol>	<p><b>If symptoms return, I can contact:</b></p> <p>PCP: _____</p> <p>Phone: _____</p> <p>Care Manager: _____</p> <p>Phone: _____</p> <p>Next appointment: _____</p> <p>With: _____</p>

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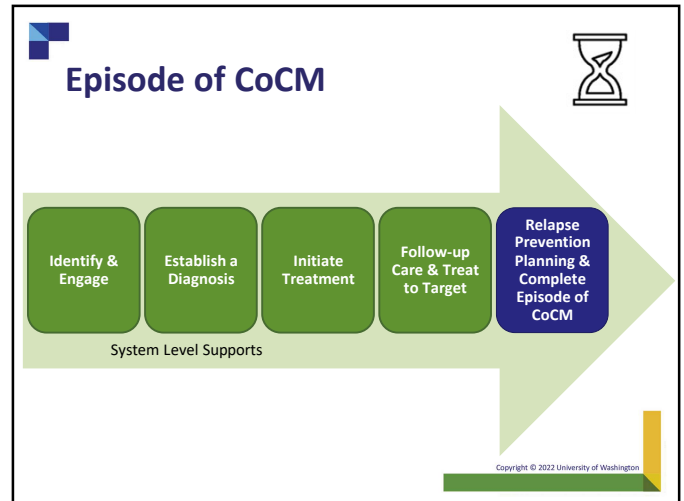
## Discussion



- **What type of RPP Plan are you using?**
  - Similar categories as the AIMS Center Template (warning signs, medications, healthy behaviors, other treatments, contact info)?
  - Any additional categories or format changes you find helpful?


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## Timing and Guidelines for the Introduction of Recovery Support Planning




- **Earlier is best**
  - Catch patients before they leave
  - Time to develop thoughtful plans and revise as needed
  - Maintains structure of episodic treatment
- **Use of guidelines to identify timing**
  - Decrease in PHQ-9 and/or GAD-7 Scores by  $\geq 5$  points from baseline
  - Observed clinical improvement and/or PC or PCP agrees with timing/plan to initiate RSP

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## Discussion



- **When are you typically introducing RSP to your patients?**
- **Challenges when discussing RSP with patients?**

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## Maintenance Phase

- **Facilitate transition from active phase**
  - Provides structure for step-down
  - Opportunity to test-drive the recovery support plan
- **Follow patient with monthly (brief) contacts**
- **Review and finalize recovery support plan at termination**

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## COMMUNICATION PLAN

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## Patient-Centered Communication

<h3>Introducing Recovery Support Planning</h3> <ul style="list-style-type: none"> <li>• <b>Recall guidelines for timing</b> <ul style="list-style-type: none"> <li>— Decrease in PHQ-9 and/or GAD-7 scores by <math>\geq 5</math> points from baseline</li> <li>— Decrease in the first 2 symptoms on the PHQ-9</li> <li>— Observed clinical improvement and/or Psychiatric Consultant agrees with timing/plan to initiate RPP</li> </ul> </li> </ul>	<h3>Sharing the Plan</h3> <ul style="list-style-type: none"> <li>• <b>Variety of options is best – let the patient choose</b> <ul style="list-style-type: none"> <li>— Patient portal</li> <li>— Paper (printed copy or original written relapse prevention plan)</li> <li>— Patient takes a photo with their phone</li> <li>— Other?</li> </ul> </li> </ul>
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## Discussion: Communication with CoCM Team

- **Where in the EHR do you store the plan?**
- **How does your team know a patient has a plan?**
- **How does the team know where to find the plan?**

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**QUESTIONS**

