



AIMS CENTER
UNIVERSITY of WASHINGTON
Psychiatry & Behavioral Sciences

Registry Metrics

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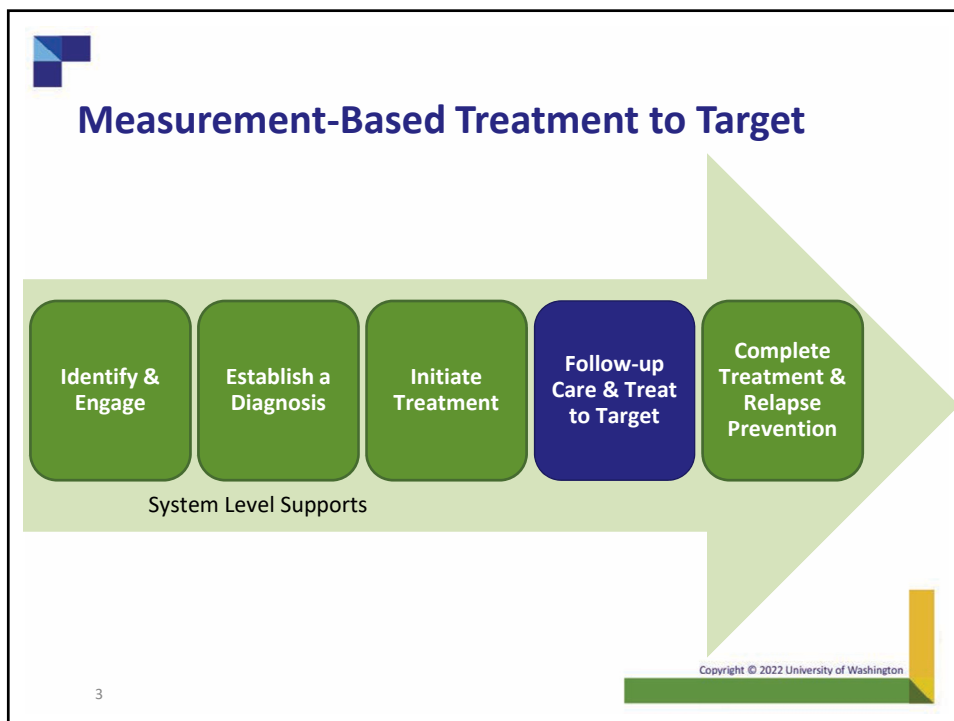
Ice Breaker

- From your experience using a registry, what do you like about it? What are the benefits?
- What are the limitations of any registry?

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- Each Appointment is a Decision Point**
- **Three-step process:**
 - Use a BH measure each time to provide data
 - E.g., PHQ-9
 - Track and consider what is happening
 - Answer this question: Do I need to consult and/or change what I am doing?
- A small blue square logo is in the top left corner. A copyright notice 'Copyright © 2022 University of Washington' is at the bottom right, next to a yellow vertical bar.
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Track and Consider

- **Review the treatment history**
- **Contemplate:**
 - How long has the patient been in treatment?
 - Improving or not: could they improve more?
 - Are they engaged?
 - Are there other challenges and how will we overcome them?

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Why Do You Need A Registry?

- **Treat populations, not just individuals**
- **Ensure patients don't fall through the cracks**
- **Track outcomes**
- **Prompt treatment-to-target, focus on patient outcomes instead of processes**
- **Prioritize for Systematic Caseload Review**

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Registry- Patients in Active Caseload **CHAMP**

ACTIVE PATIENTS

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Patient		CaseLoad	Yield	Search Name or Patient ID													
FLASK	PATIENT ID	STUDY ID	HRN	NAME	POP.	STATUS	WAS AT T/A	LAST CH ENCOUNTER	# CH ENCOUNTERS	LAST D/N	NEXT APPT	BA CONTACTS	CH No. Score Rate	PHQ-9	GAD-7		
	0100002		66735	Test, Iris	N	E	0		0								
	0100028	7189-2813	73291	Patient, Steve	I	E	0		0								
	0100043	8888-99	8888888	Test, Gordon	I	E	0		0								
	0100020	3333-3333	0945730157	Test, Sally	I	E	0		0								
	0100021		65221	Patient, Dennis	I	E	0		0								
	0100031		67842	Patient, Dennis	N	E	0		0								
	0100023	3768-3768	55555555555	Don, Joe	I	E	0		0								
	0100001	1432-8572	24354	Test, Daffodil	I	E	0		0								
	0100012	3270-2681	790813	Patient, Steve	I	E	0		0								
	0100013	5685-6874	732904	Patient, Test	I	E	0		0								
	0100024	2387-2385	1234569	Ellis, Mary	I	E	0		0								
	0100033		33943095	Omaga, Test	I	E	0		0								
	0100025		370973	Banning, Dawn	N	E	0		0		12/2/20 7:30 AM						
	0100026		23523502	Test, Anna	I	E	0		0								
	0100032		21229	Aldas, Sadfaa	N	T	0	7/1/22	1	7/1/22		0%	0%	16	11		
	0100034		497820357	Lafjkgja, Jaja05945	N	T	1	6/24/22	1	6/24/22		0%	0%	20	20		
	0100052	1213-09	9989090	Harris, Mary	I	T	3	6/15/22	1			100%	0%	18	8		
	0100051		09 2230	Chaotic, Ghosel	I	T	24	1/19/22	1			100%					
	0100047	7777-897	8996583	Jones, William	N	T	28	12/22/21	1				20	20*	17	17*	
	0100014		34212	Test, Blue	I	T	30	12/8/21	1								
	0100050		89999999	Hodges (MS), Jenice	I	T	32	11/23/21	1	11/23/21				21	15*	12	12*
	0100044	7888-4665	7849984	London, Jeffrey	I	T	44	1/6/22	4	2/3/22				19	15*	9	10*
	0100041		311111	Bean, Hister	I	T	47	8/31/21	2	8/31/21	9/2/21 10:00 AM			1	12*	0	0*
	0100042		3553523	Kent, Clark	N	T	47	8/21/21	2		11/25/21 9:00 AM			4	5*	21	15*
	0100040		2111111111	Devroe, Blanche	I	T	47	8/21/21	2		10/6/21 3:00 PM			20	11*	19	10*
	0100038		4888970	Searing, Pearl	I	T	56	6/4/21	1		6/10/21 12:00 PM			17	17*	16	16*

* Score in the Last column will have an asterisk (*) if it is older than the specifications for that clinical measure; 30 days for both the PHQ-9 & GAD-7.

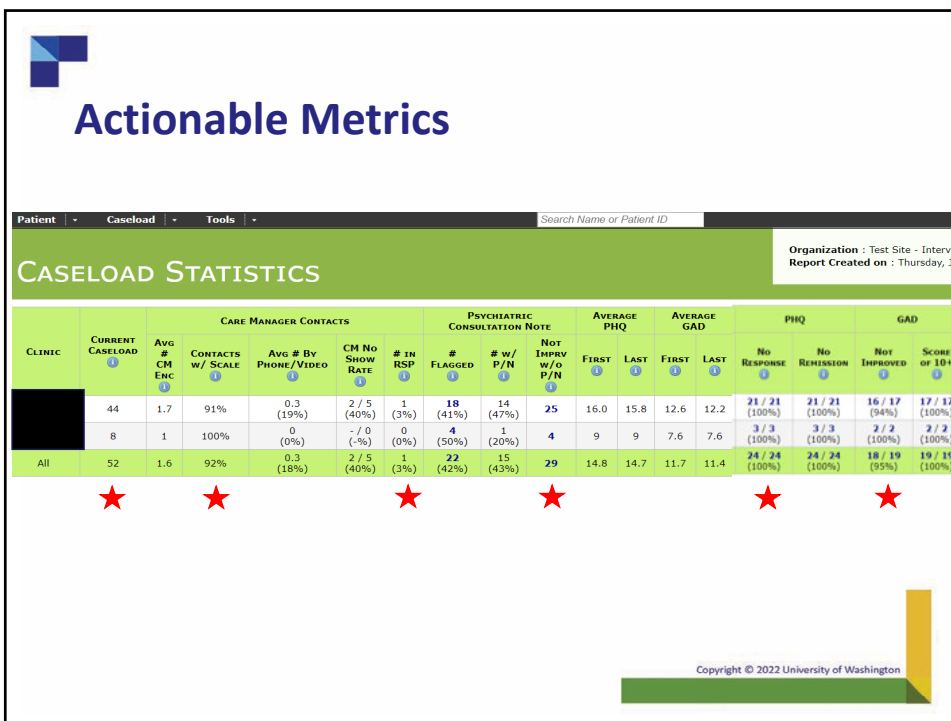
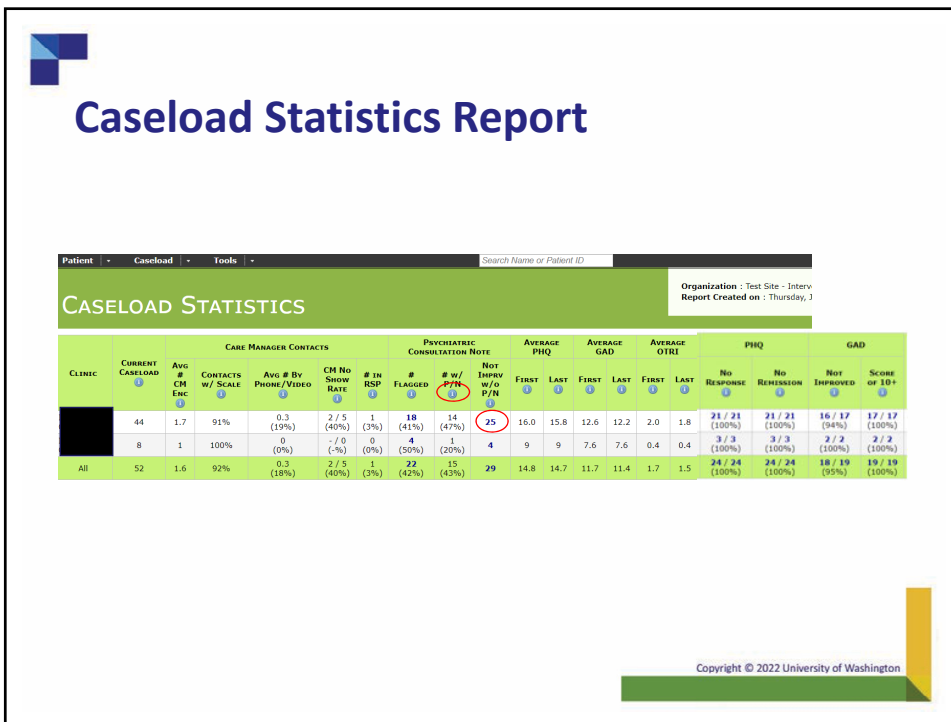
Last PHQ-9 score
Red: 10 or above and has not improved 50% from baseline
Yellow: 5-9 or has improved 50+% from baseline
Green: 4 or below

Last GAD-7 score
Red: 10 or above and has not improved 5 points from baseline
Yellow: 5-9 or has improved 5+ points from baseline
Green: 4 or below

Utilizing Registry Metrics

- Where is this information located in my registry?
- What information does this metric provide and how is it useful to my role as a BHCM?
- Is this metric critical for taking immediate action with my caseload?

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Caseload Size

- **Current Caseload: # of active patients on your caseload**
 - Compared to target caseload capacity
- **Registry analysis and potential action items for BHCM if**
 - ...the caseload is full?
 - ...the caseload is low?

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Screening Rate

- **Contacts with Scale: percentage of contacts with active patients that have a completed scale/screening measure**
 - Suggested target for measures completion is a minimum of 75% per month
- **What are some possible reasons for this number being low?**
- **What are potential action items for the BHCM to improve screening rates?**

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Recovery Support Plan (RSP)

- **# in R/P: number and percentage of active patients who are in RPP status**
 - Suggested target is 10-20%
- **What are potential action items for the BHCM if this # in R/P metric is high or low?**

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Clinical Outcomes

- **Not improved without psychiatric consultation**
- **PHQ – no response/no remission**
- **GAD – not improved/score of 10+**
- **BHCM questions to consider:**
 - How recent are the symptom measures?
 - Were the most recent treatment change recommendations acted upon by the Patient, PCP and/or BHCM?
 - Has enough time passed for the treatment change to take effect?
 - Has anything changed about the patient's situation?
 - Is a referral to specialty care warranted for any of these patients?

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CHAMP CMTS User Guide



CASELOAD STATISTICS PAGE

To view the Caseload Statistics page, navigate to *Caseload > Caseload Statistics*. This report displays data summarized by Provider, Clinic, or Organization rather than by individual patient.

With this information you can view the average status of patients at baseline and at their most recent visits, make comparisons between clinic vs. phone/video encounters, identify which patients are not improving AND have not yet had a Psychiatric Consultation note entered, track CM and Prescriber no show rates and average prescribed Buprenorphine doses.

BH Clin Measure	Case Count	Case Manager Contacts			Psychiatric Consultation Note				Assess PHQ		Assess GAD		Assess OTSI		PHQ		GAD		Prescriber No Show Rate	Assess Br Date Ent	
		Ass # CM Ent	Contacts at Site	Ass # Br Phone/Video	CM No. Base Rate	# in RDP	# of Follow UP	# of New Issues at P/N	Assess PHQ	Assess GAD	Assess OTSI	No Response	No Response	No Response	No Response	No Response	No Response				

TIPS: Clicking any numbers that are blue links will allow you to drill-down and see the list of patients included in that particular calculation.

Use the drop-down menu in the top-right corner to aggregate the report by provider, clinic, or organization.

The sum of all the rows in the "# Pts" columns may be more than the "All" total in the bottom row. This is because a patient may be assigned to multiple clinics or providers, but will not be counted more than once in the "All" total in the bottom row.

https://aims.uw.edu/sites/default/files/CHAMP_CMTS_User_Guide_CMI.pdf

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Questions?



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